

Statement of Assurance report – Northern Territory – National Housing and Homelessness Agreement (NHHA) 2020-21

Purpose of this reporting template

This 2020-21 Statement of Assurance (SoA) reporting template contributes to achieving stated outcomes under the NHHA, including the following clauses:

- 15(f) Improved transparency and accountability in respect of housing and homelessness strategies, spending and outcomes.
- 23(b) Commonwealth monitoring and assessing performance under this Agreement to ensure that the outputs are delivered within agreed timeframes;
- 25(c) States providing evidence of the delivery of outputs as set out in Part 4 – Performance Monitoring and Reporting.

Table 1: 2020-21 housing and homelessness expenditure

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2020-21
	State-own forecast expenditure (excluding NHHA) for 2020-21	State-own actual expenditure (excluding NHHA) in 2020-21	NHHA funds spent in 2020-21	
2020-21 funding and expenditure				
Housing total		<i>As per RoGS table 18A.1</i>		
Public housing (total including maintenance)	\$83.4 million	\$83.56 million	\$8.18 million	The increase in public housing is primarily due to the inclusion of indirect costs as directed by the Report on Government Services data manual.
Public housing Maintenance				
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$76.8 million	\$85.02 million		The increase in public housing is primarily due to the inclusion of indirect costs as directed by the Report on Government Services data manual and the inclusion of expenditure to support Town Camps and Homelands.
SOMIH Maintenance				
All social housing#	\$206.2 million	\$214.3 million		
Capital expenditure	\$272.2 million	\$234.5 million		
Homelessness total	\$48.9 million	\$36.28 million	\$11.77 million	Homelessness expenditure has increased from 2019-20 primarily due to the establishment of a short stay facility at Batten Road. The decrease from the budget is due to the delay in the establishment of the Batten Road facility.

Includes National Partnership Remote Housing NT (NPRHNT) and National Partnership on Remote Housing (NPRH).

Counting rules:

Counting methodologies where applicable to be consistent with input you would provide for the *Report on Government Services* for housing expenditure and homelessness expenditure. This includes:

- Grants and subsidies are excluded from public housing and SOMIH expenditure data but are included in data for capital expenditure on social housing.
- Expenditure under the National Partnership Agreement for Remote Indigenous Housing or any subsequent remote housing agreement are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *Report on Government Services*.

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- Expenditure for individual housing programs and initiatives are included or excluded for each state as would be consistent with that state’s reporting for table 18A.1 of the *Report on Government Services*.

All social housing expenditure includes expenditure on public housing, SOMIH, community housing, Indigenous community housing, transitional housing and grants to community housing. Home purchase assistance is excluded from this line.

Table 2: Homelessness expenditure on priority cohorts for 2020-21 and proportion of clients supported in 2019-20

Requirement	Evidence			Proportion of clients supported in the Northern Territory 2019-20 [^]
2020-21 funding and expenditure	State-own forecast expenditure (excluding NHHA) for 2020-21	State-own actual expenditure (excluding NHHA) in 2020-21	NHHA funds spent in 2020-21	Total number of NT clients in 2019-20 = 10,277
Clause 37(a)(i) - Actual Commonwealth and state-own homelessness expenditure by each of the national priority homelessness cohorts for financial year 2020-21				
a. Women and children affected by family and domestic violence	Not available			43.9%
b. Children and young people	Not available			56.2%
c. Indigenous Australians	Not available			84.9%
d. People experiencing repeat homelessness	Not available			5.2%
e. People exiting institutions and care into homelessness	Not available			4.7%
f. Older people	Not available			6.4%
Total	\$49.9 million	\$36.15 million	\$11.87 million	
General homelessness services[^]	\$49.9 million			

[^] As agreed in the Northern Territory’s bilateral agreement with the Australian Government, in respect of the requirement in clause 37(a)(i), where it is not possible for the Northern Territory to include disaggregated expenditure against the national priority cohorts, then:

- i. expenditure will be identified as expenditure on general homelessness services;
- ii. expenditure on general homelessness services will include additional information, which at a minimum would include a list of the programs delivering general homelessness services – see Table 5 below; and
- iii. the Northern Territory will provide information relating to the proportion of clients from the national priority cohorts supported by the general homelessness services using published SHS data.

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Table 3: Estimated housing and homelessness funding for 2021-22

Requirement	Evidence		Comments
Estimated 2021-21 funding and expenditure	State-own funding allocation (excluding NHHA) for 2021-22	Estimated NHHA funds to be allocated in 2021-22	
Clause 37(b) – Estimated Commonwealth and state-own funding and expenditure for 2021-22			
Housing total			
Public housing (total including maintenance)	\$81.92 million	\$81.92 million	
Public housing maintenance			
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$77.06 million	\$77.06 million	The reduction in the 2021-22 budget from 2020-21 actuals is due to the actuals including expensed capital items for which there is no budget in 2021-22.
SOMIH maintenance			
All social housing#	\$171.19 million	\$171.19 million	
Capital expenditure	\$262.70 million	\$262.70 million	
Homelessness total	\$42.07 million	\$42.07 million	Homelessness expenditure is budgeted to increase from 2020-21 due to the first full year of the Batten Road facility.

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Table 4: Clause 17 outcomes and evidence 2020-21

Requirement	Outcome in 2020-21	Evidence	Comments
Clause 17 – Conditions which must be achieved in order to be eligible for funding under the NHHA			
(a) State/Territory has a publicly available housing strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	NT Housing Strategy 2020-2025 released in November 2019 and published at Northern Territory Housing Strategy 2020-2025	
i) The housing strategy indicates level of supply needed to respond to projected demand	Yes, an additional 8000 - 12 000 dwellings are required by 2025	See Section 3.3, page 11 of the NT Housing Strategy	
ii) The housing strategy includes planned or expected levels of social housing	Yes, approximately 75% of above projected housing is required across the social housing system	See Section 3.3, page 11 of the NT Housing Strategy	
iii) The housing strategy contributes to the housing priority policy areas	Yes, the NT Housing Strategy incorporates actions and initiatives that respond to the National Priority Policy Areas for housing	See Part 2 NT Bilateral Agreement Report on 2020-21 progress against priority policy areas	
(b). State/Territory has a publicly available homelessness strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	NT Homelessness Strategy 2018-2023 released in May 2019 and published at NT Homeless Strategy	
i) The homelessness strategy addresses the priority homelessness cohorts	Yes, the NT Homelessness Strategy identifies five priority homelessness client cohorts, with specific, as well as generic, actions to address each cohort presented in a Five Year Action Plan.	Priority cohorts identified on page 12 of the NT Homelessness Strategy with 5 Year Action Plan on pages 35-36. See Territory Families, Housing and Communities (TFHC) 2020-2021 Annual Report examples of progress Territory Families, Housing and Communities Annual Report 2020-2021 (nt.gov.au)	
ii) The homelessness strategy sets out reforms and initiatives that contribute to reducing the incidence of homelessness	Yes, the NT Homelessness Strategy is structured around five priority actions that each contribute to reducing the incidence of homelessness.	See pages 11 and 12 of the NT Homelessness Strategy, and Appendix 1: 5 Year Action Plan	

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<p>iii) The homelessness strategy incorporates the homelessness priority policy reform areas</p>	<p>Priority Action 3 is to improve the Department’s policy and practices to better respond to homelessness and the risk of homelessness. Priority Action 5 is to work with the Specialist Homelessness Services sector to strengthen service responses for people who are homeless and at risk of homelessness.</p>	<p>For Priority Action 3, see pages 21-23 of the Homelessness Strategy For Priority Action 5, see pages 31-32 of the Strategy See Part 3 NT Bilateral Agreement Report on 2020-21 progress against priority policy areas</p>	
<p>(d) State/Territory has contributed to the data improvement plan</p>	<p>Yes</p>	<p>Department representatives have participated in all data working group meetings during 2020-21.</p>	
<p>(e) Match Commonwealth homelessness funding</p>	<p>Yes</p>	<p>See Table 2 above.</p>	

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Table 5: 2020-21 Homelessness services reported against priority cohort

External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Aboriginal Hostels Limited Central Australia Region 1. Apmere Mwerre Visitor Park	1. Visitor Accommodation	1. Short term accommodation and meals for residents of Alice Springs who are homeless or at risk of being homeless and for visitors to Alice Springs.	A, B, C, D, E, F
Aboriginal Hostels Limited - Darwin Region 1. Galawu Hostel	1. Short term or emergency accommodation	1. Short Stay Accommodation (40 beds) and 3 meals a day for people who are homeless and sleeping rough.	A, B, C, D, E, F
Alice Springs Youth Accommodation and Support Services Central Australia Region 1. Ampe Akweke 2. Crisis Youth Refuge 3. Youth Housing and Advocacy 4. ASYASS Drop-In-Centre/Hub	1. Short term or emergency accommodation 2. Short term or emergency accommodation 3. Medium term / transitional accommodation 4. Drop-in-Centre / Hub	1. Supported crisis and short term accommodation for pregnant young women 2. Supported 24 hour crisis and short term accommodation for youth 3. Supported crisis, short, medium and long term accommodation options for youth 4. Case management and support to youth and young parents who are accommodated by ASYASS or through the drop-in-centre.	A, B, C, D, E A, B, C, D, E A, B, C, D, E A, B, C, D, E
Anglicare N.T. LTD. Arnhem Region 1. Tenancy Support Program	1. Tenancy Sustainability Program	1. Case management and support for people living in public housing, affordable housing or private accommodation. May also include people in town camps.	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
<p>Anglicare N.T. LTD. Big Rivers Region</p> <p>1. Katherine Family Accommodation and Support Service (KFASS)</p> <p>2. Katherine Youth Accommodation and Support Service (KYASS)</p>	<p>1. Medium term / transitional accommodation</p> <p>2. Medium term / transitional accommodation</p>	<p>1. KFASS - medium to long-term accommodation for families with integrated case management support.</p> <p>2. KYASS - provides young people with short term or emergency options. Service model provides case management and also delivers a limited brokerage service to assist young people to access crisis accommodation on an as needs basis.</p>	<p>A, B, C, D, E, F</p> <p>A, B, C, D, E</p>
<p>Anglicare N.T. LTD Central Australia Region</p> <p>1. Tenancy Support Program - Alice Springs and Town Camps</p> <p>2. No Interest Loans Scheme (NILS)</p> <p>3. Transitional Housing Program</p>	<p>1. Tenancy Sustainability Program</p> <p>2. Support Services / Outreach Program</p> <p>3. Medium term / transitional accommodation</p>	<p>1. Case management and support for people living in Anglicare accommodation services, public housing, affordable housing or private accommodation.</p> <p>2. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items.</p> <p>3. Transitional Housing Program - medium to long term accommodation with integrated case management for individuals and families who are on the public housing wait list.</p>	<p>A, B, C, D, E, F</p> <p>A, B, C, D, E, F</p> <p>A, B, C, D, E, F</p>
<p>Anglicare N.T. LTD. Darwin Region</p> <p>1. Youth Accommodation and Support Service Darwin (YASS-DWN)</p>	<p>1. Medium term / transitional accommodation</p>	<p>1. YASS-DWN - medium term accommodation options with integrated case management for young people in Darwin.</p>	<p>B, C, D, E</p>

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
2. Youth Accommodation and Support Service Palmerston (YASS-PR)	2. Medium term / transitional accommodation	2. YASS-PR - medium term accommodation options with integrated case management for young people in Palmerston.	B, C, D, E
3. Youth Housing Options Pathways Program (YHOPP)	3. Short term or emergency accommodation	3. YHOPP – short term or emergency accommodation with integrated case management for young people in both public and privately sourced properties.	B, C, D, E
4. Tenancy Support Program – Darwin	4. Tenancy Sustainability Program	4. Case management and support for people living in public housing.	A, B, C, D, E, F
5. Garaworra	5. Medium term / transitional accommodation	5. Transitional Housing Program - medium to long term accommodation with integrated case management for individuals and families who are on the public housing wait list.	A, B, C, D, E, F
6. Housing for Young People (HYPP)	6. Support Services / Outreach Program	6. Case management and support for young people transitioning from care who are living in private rental accommodation.	A, B, C, D, E
CatholicCare NT Big Rivers Region			
1. Katherine Housing Support Program	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
CatholicCare NT Darwin Region			
1. Housing Support Program - Darwin	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
CatholicCare NT Barkly Region - Support 1. Housing Support Program – Tennant Creek 2. Youth Outreach Tenant Creek	1. Tenancy Sustainability Program 2. Support Services / Outreach Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation. 2. Intensive support and case management for youth.	A, B, C, D, E, F B, C, D, E
Community Housing Central Australia Ltd Central Australia Region 1. 34 South Terrace - Accommodation 2. My Place	1. Medium term / transitional accommodation 2. Private Rental Program	1. Medium to long term transitional housing program for clients with young families and single older women. 2. Medium to long-term accommodation for individuals and families. Provides a time limited rental assistance/brokerage service.	A, B, C, D, E, F A, B, C, D, E, F
Council for Aboriginal Alcohol Program Services (CAAPS) Darwin Region 1. Homelessness Outreach Service	1. Support services	1. Outreach and case management for people who are homeless or at risk of homelessness with substance abuse issues.	A, B, C, D, E, F
Darwin Aboriginal & Islander Women’s Shelter Darwin Region 1. Transitional Housing Units	1. Medium term / transitional accommodation	1. Medium to long term transitional accommodation and case management support services for women and children affected by domestic and family violence and who are on the Public Housing waitlist.	A, B, C, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Darwin Christian Ministries Inc. Darwin Region 1. Crerar Road	1. Visitor accommodation	1. Short term accommodation and meals for Aboriginal clients travelling to Darwin for medical treatment or to access other services.	A, B, C, D, E, F
Larrakia Nation Aboriginal Corporation Darwin Region 1. Tenancy Support Program – Darwin	1. Tenancy Sustainability Program	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
Mental Health Association of Central Australia (MHACA) Central Australia Region 1. MHACA Support Services	1. Tenancy support and support services	1. Case management and support services for people with mental health issues living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
Mission Australia Darwin Region 1. Mission Australia Supported Accommodation (MASA) Darwin 2. Housing for Young People Program (HYPP) 3. SPIN180 youth Homelessness Program	1. Medium term / transitional accommodation 2. Private rental program 3. Support Services / Outreach Program	1. Primarily provides accommodation with integrate case management for single adults. Includes young adults and may also include women with children who are impacted by domestic violence. 2. Access to safe, secure and affordable private rental housing for young people who have left the care and protection of the CEO, Territory Families. Tapered rental subsidy during transition to independence. 3. Specialist case management for young people in the SPIN 180 program.	A, B, C, D, E, F A, B, C, E A, B, C, D, E

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
4. Tenancy Sustainability Program – Darwin Region	4. Tenancy Sustainability Program	4. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
5. Batten Road Integrated Homelessness Supported Accommodation Program	5. Visitor, short term or emergency accommodation and medium term / transitional accommodation	5. Case management and support services for people in Batten Road and lead for Alliance Partnership.	A, B, C, D, E, F
Mission Australia Big Rivers			
1. Tenancy Sustainability Program – Big Rivers	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
Mission Australia Central Australia Region			
1. Aherlkeme Development Village (Percy Court)	1. Medium term / transitional accommodation	1. Supported medium term, transitional accommodation for adults and/or families who are on the Public Housing waitlist.	A, B, C, D, E, F
2. Stuart Lodge	2. Short term or emergency accommodation	2. Short to medium term accommodation, particularly single men or women. Meals available to be purchased separately.	A, B, C, D, E, F
3. Tenancy Sustainability Program – Central Region	3. Tenancy Sustainability Program	3. Case management and support services for people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
Northern Territory Shelter NT Region			
1. Peak Housing Body	1. Peak Body	1. Industry and sector development, engagement and advocacy associated with Housing and Homelessness services.	N/A

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
2. Homelessness Response Group Darwin / Alice springs	2. Support Service	2. A network of homelessness and other support services in Darwin and Alice Springs which facilitates case coordination and the provision of appropriate services for clients with complex needs.	N/A
Somerville Community Services Darwin Region			
1. No Interest Loans Scheme (NILS)	1. Support service	1. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items.	A, C, D, F
2. Stronger Homes	2. Medium term / transitional accommodation	2. Medium to long term accommodation for individuals and families.	A, B, C, D, F
3. General Accommodation Support Service	3. Support services	3. Case management and support, including counselling for people living in Somerville accommodation programs, public housing, affordable housing or private accommodation.	A, B, C, D, F
Somerville Community Services Big Rivers Region			
1. Somerville Katherine Youth and Family Services	1. Support services	1. Case management, counselling and support services for young people and families. Delivers youth outreach services.	A, B, C, D, E, F
St Vincent de Paul Society (NT) Inc. Darwin Region			
1. Park Lodge Transitional Housing Program and Outreach Services	1. Medium term / transitional accommodation	1. Medium term accommodation and case management support for single men accommodated at Park Lodge includes outreach services.	C, D, E, F
2. Bakhita Centre Accommodation and Outreach Services	2. Medium term / transitional accommodation	2. Medium term accommodation and case management support primarily for single men. Can provide	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
3. Ozanam House	3. Drop-in-Centre / Hub	supported accommodation for women and small families. 3. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management.	A, B, C, D, E, F
St Vincent De Paul Society (NT) Big Rivers 1. Ormonde House Supported Accommodation and Outreach Service	1. Short term or emergency accommodation	1. Short term or emergency accommodation and case management support for single men accommodated at Ormonde House includes outreach service.	C, D, E, F
Tangentyere Council Aboriginal Corporation Central Australia Region 1. Tenancy Support Program – Alice Springs	1. Tenancy support and support services	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation.	A, B, C, D, E, F
The Salvation Army (NT) Property Trust Darwin Region 1. Street to Home 2. Darwin Homeless Person's Program - Sunrise Centre 3. Towards Independence Program Top End (TIPTe)	1. Short term or emergency accommodation 2. Short term or emergency accommodation 3. Medium term / transitional accommodation	1. Street to Home: Limited accommodation (5 places) for homeless men (includes rough sleepers) includes outreach. 2. Short term or emergency accommodation and case management support for single adults includes outreach. 3. Transitional housing and case management support program for tenants on the public housing waitlist includes outreach.	C, D, E, F C, D, E, F A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
<p>The Salvation Army (NT) Property Trust Central Australia Region</p> <p>1. Red Shield Hostel Alice Springs</p> <p>2. Towards Independence Program Alice Springs (TIPAS)</p>	<p>1. Short term or emergency accommodation</p> <p>2. Medium term / transitional accommodation</p>	<p>1. Red Shield Hostel – short term or emergency accommodation and case management support for adult males.</p> <p>2. Provision of medium term accommodation, case management and outreach support. Initially through head lease arrangements which ultimately transfers to tenants who become responsible for the public housing lease.</p>	<p>B, C, D, E, F</p> <p>A, B, C, D, E, F</p>
<p>The Salvation Army (NT) Property Trust Big Rivers Region</p> <p>1. Katherine Doorways Hub</p>	<p>1. Drop-In-Centres / Hubs</p>	<p>1. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management.</p>	<p>A,B,C,D,E,F</p>
<p>Yilli Rreung Housing Aboriginal Corporation Darwin Region</p> <p>1. Peak Housing Body</p> <p>2. Batten Road Integrated Homelessness Supported Accommodation Program</p>	<p>1. Peak Body</p> <p>2. Visitor, short term or emergency accommodation and medium term / transitional accommodation</p>	<p>1. Industry and sector development, engagement and advocacy associated with Aboriginal Housing and Homelessness services.</p> <p>2. Property, tenancy and facility management, and cultural direction for Aboriginal people who are sleeping rough and homeless in Greater Darwin.</p>	<p>N/A</p> <p>A,B,C,D,E,F</p>

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
YWCA Australia Darwin Region 1. CASY House - Youth Housing Program 2. Women's Housing Support Program 3. Youth Transitional Housing (YTH)	1. Short term or emergency accommodation 2. Medium term / transitional accommodation 3. Medium term / transitional accommodation	1. Crisis, short term accommodation and case management for young people. 2. Medium term accommodation and case management options for women. 3. Medium term accommodation and case management for young people. Services include limited outreach support for up to 6-months to assist clients to sustain their tenancy.	B, C, D, E A, B, C, D, E, F A, B, C, D, E
NT Correctional Services - Mission Australia Darwin and Alice Springs 1. Assistance for People Leaving Corrections	1. Support services	1. Provides case management and support services including, empowerment programs and through care for people leaving correctional services in Darwin & Alice Springs.	C, E, F
Territory Families	DFV services	Multiple services	A, B, C, D, E, F

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Table 6 Additional reporting requirements

Requirement	Outcome in financial year	Evidence	Comments
Reporting requirements – Social and Community Services (SACS) Equal Remuneration Order (ERO) equivalent funding			
1. Service providers in receipt of SACS ERO equivalent funding including amount received AND/OR 2. Expenditure of SACS ERO equivalent funding on public housing construction or maintenance	1. Provider name Alice Springs Youth Accommodation & Support Services Anglicare Community Housing Central Australia CatholicCare NT Darwin Aboriginal & Torres Strait Islander Women’s Shelter Mental Health Association of Central Australia Mission Australia NT Shelter Somerville Community Services St Vincent de Paul (NT) Inc Tangentyere Council Aboriginal Corporation Salvation Army NT Property Trust YWCA Australia Total (*see comments)	Wage supplement amount \$42,462 \$115,300 \$6,349 \$46,477 \$4,418 \$7,031 \$73,562 \$13,799 \$23,721 \$31,093 \$12,068 \$81,078 \$30,348 \$487,706	This information is held in the Grants NT system and is not currently published. *This funding information is a partial account of ERO expenditure for 2020-21, relating to those specific services which had not yet incorporated ERO into general service delivery costs, including wages. Providers are moving to new service agreements in which ERO is treated as a wage cost. Note, Northern Territory expenditure is significantly above the required matched amount.
Number of new social houses constructed and refurbished	158 Remote Housing dwellings 29 Replacement housing dwellings 31 Remote Housing dwellings receiving upgrades	TFHC 2020-21 Annual Report (p 72)	816 additional bedrooms or living areas for existing houses recorded TFHC 2020-21 Annual Report (p 62).

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Number of social housing requiring maintenance	Tenantable 9874 Untenantable 420	PH, SOMIH and CH dwellings as at 30 June 2021 based on RoGS data collections. Published annually in RoGS tables 18A.5, 18A.6 and 18A.7	
Number of tenantable dwellings unoccupied for greater than 2 months continuous	166	This information is not currently published.	
Number of untenantable dwellings unoccupied for greater than 2 months continuous	361	This information is not currently published.	
Number of new emergency and crisis accommodation delivered	100 double ensuite rooms in use (approximately 190 occupants) Integrated Homelessness Services and Supported Accommodation facility at Batten Road, Marrara.	This information is not currently published.	Point in time as at 30 June 2021. Establishment of Batten Road facility described in TFHC Annual Report 2020-2021 (p 122).
Number of public houses transferred to community housing providers	Transferred to managed lease 478 Transferred ownership 0	Dwellings at 30 June 2021 based on RoGS CH data collection. Published annually in RoGS table 18A.3	Houses are all under managed lease.
Number of households in receipt of state rental subsidies in private market	331	This information is not currently published.	Point in time as at 30 June 2021.
Planned new social houses to be constructed in 2021-22	165	This information is not currently published.	

Department of Territory Families, Housing and Communities

National Housing and Homelessness Agreement – Northern Territory Bilateral Agreement Report to the Australian Government, 2020-21

Under the National Housing and Homelessness Agreement (NHHA), states and territories are required to report on reforms and initiatives agreed in their respective bilateral schedules, in the manner and in the period set out in the bilateral schedule.

Below is the Northern Territory's report for the period 2020-21, prepared in accordance with Clause 40 of the NHHA and Part 6 of the Northern Territory's Bilateral Schedule (Schedule E8).

Schedule E8 - Part 2

National Priority Policy Areas	Northern Territory Initiatives	Indicative timeframe	Northern Territory Progress report 2020-21
1. Social housing including that stock is: <ul style="list-style-type: none"> • utilised efficiently and effectively (may include redevelopment and stock transfers) • responsive to the needs of tenants (may include redevelopment and stock transfers; • appropriately renewed and maintained (may include redevelopment and new construction) 	1.1 Review and update the Housing Strategy as part of the requirement for the Agreement. 1.2 Develop and implement an Asset Management Framework aimed at improving decision making around the public housing	September 2019 2018 to 2023	1.1 Completed – <i>A Home for all Territorians</i> : Northern Territory Housing Strategy 2020-25 (the Strategy) was released in December 2019. The Strategy sets out an overarching framework, guiding principles and actions that will promote increased access to social and affordable housing, private rental and home ownership across urban, regional and remote communities. A number of activities under this Strategy progressed during the year, including establishment of a centralised Government Employee Housing reform team, continued development of Community Housing delivery options and the provision of land for the creation of Specialist Disability Accommodation. 1.2 The Department continued work towards the development of an Asset Management Framework based on international standards. The framework will aim to guide future decision making in relation to

<ul style="list-style-type: none"> adequately meeting demand (may include new construction and re-development) 	<p>asset portfolio (i.e. life-cycle approach to asset planning, investment and management).</p> <p>1.3 Implement the \$1.1 billion remote housing program 'Our Community. Our Future. Our Homes'.</p> <p>1.4 Undertake consultations with senior Territorians and those approaching retirement regarding aged care housing (i.e. identify demand) and provide findings to the private sector to help identify potential opportunities for future private sector development of seniors appropriate accommodation.</p> <p>1.5 Continue to provide repairs and maintenance support for occupied dwellings in homelands and town camps.</p>	<p>2017 to 2027</p> <p>Dec 2018</p> <p>2018 to 2023</p>	<p>assets controlled by the department across the asset life cycle, including planning, acquisition, management and divestment. Implementation of the framework will include the development of a strategic asset master plan for social housing supply that better responds to demand and leverages the existing asset base.</p> <p>1.3 Progress under the program is detailed in the Territory Families, Housing and Communities (TFHC) Annual Report 2020-21 (ps 61-63) Territory Families, Housing and Communities Annual Report 2020-2021 (nt.gov.au)</p> <p>Also refer to the 'Our Community. Our Future. Our Homes' website for reporting dashboards: https://ourfuture.nt.gov.au/accountability-and-reporting/program-progress.</p> <p>1.4 Completed – refer to 2018-19 NHA bilateral report.</p> <p>1.5 Progress is detailed in the TFHC Annual Report 2020-21 (p 64).</p>
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<p>2. Community housing support that improves the viability and encourages growth of the sector (may include redevelopment and stock transfers)</p>	<p>2.1 Develop and implement an urban Community Housing Strategy that identifies:</p> <ul style="list-style-type: none"> • approaches to support the growth of the Northern Territory community housing sector; and • inform the transfer of 750 urban public dwellings to the sector. <p>2.2 Construction of community housing dwellings in urban centres.</p>	<p>All initiatives 2018 to 2023</p>	<p>2.1 The Northern Territory Government has committed to activity to “<i>Develop a plan for our existing real estate and imagine a new beginning</i>”. A Northern Territory Community Housing Growth and Reform Strategy 2022-2032 is in the final stages of development with in depth sector engagement and economic modelling underway to inform the Strategy. The Strategy is expected for release in early 2022.</p> <p>2.2 In addition, the Northern Territory Government is working with the sector to develop the policy, legal and financial framework to support dwelling transfers and sector growth.</p> <p>2.3 The Department will also shortly release an EOI to registered Community Housing Providers (CHPs) for the long term management of the newly constructed John Stokes Square in Darwin.</p>
<p>3 Affordable housing (may include stock transfers and incentives to increase supply)</p>	<p>3.1 Provide more affordable housing options for Territorians including the Real Housing for Growth initiative which will see additional head-leased dwellings available for low to middle income key workers.</p>	<p>All initiatives 2018 to 2023</p>	<p>3.1 The Department has undertaken a review to inform the future approach to affordable housing in the Northern Territory. This includes restructuring the Affordable Housing Scheme to improve the functionality of the program and address barriers to Community Housing Program participation for future tender opportunities.</p> <p>Six new 1 bedroom units were completed in Palmerston as part of the social housing head lease program in 2020-21.</p> <p>3.1 Refer to the TFHC Annual Report 2020-21 (ps 73-75).</p>

	<p>3.2 Increase supply of additional public housing accommodation through social housing head leasing in urban centres.</p> <p>3.3 Construct new public housing dwellings through a targeted investment program.</p>		<p>3.2 Refer to the TFHC Annual Report 2020-21 (ps 73-75).</p> <p>3.3 Refer to the TFHC Annual Report 2020-21 (ps 73-75).</p>
<p>4. Tenancy management reform</p>	<p>4.1 The Northern Territory is currently exploring its public housing legislative framework to consider tenancy reforms that may further address the needs of disadvantaged and vulnerable Territorians (i.e. <i>Residential Tenancies Act</i>).</p>	<p>July 2018 to 2023</p>	<p>4.1 The Department committed to provide staff with the knowledge and skills to implement Part 15 of the Residential Tenancies Act (1999). Subsequently, between 22 March and 16 April 2021, workshops were delivered to a total of 162 staff in Casuarina, Nhulunbuy, Tennant Creek, Katherine and Alice Springs.</p> <p>Commencement of Part 15 occurred 1 April 2021, a suite of Policies, Policy Guidelines and legal documents were developed in anticipation and were made available to staff.</p> <p>The Department has maintained involvement with the Northern Territory Department of the Attorney-General and Justice led working group considering further reforms to the <i>Residential Tenancies Act</i>.</p> <p>A Property and Tenancy Management (PTM) Framework for the Our Community. Our Future. Our Homes. Remote Housing Investment Package was implemented in early 2020. This framework outlines strategic and operational directions regarding PTM services to strike a balance between the needs of clients and enabling flexibility to meet operational service delivery requirements. New contracting</p>

	<p>4.2 Implement a new Urban Public Housing Rent Model focused on achieving equity and consistency in the application of rental rate structures across all tenancies.</p> <p>4.3 Develop a new Remote Public Housing Rent Model aimed at improving administrative efficiency and is easier for tenants to understand.</p> <p>4.4 Implement the Automatic Rent Deduction Scheme aimed at preventing rent arrears.</p>	<p>Oct 2018</p> <p>Dec 2019</p> <p>2020 to 2023</p>	<p>arrangements have been progressed with both Property and Tenancy Management providers in 2021, with an emphasis on engaging with Aboriginal Business Enterprises.</p> <p>4.2 Completed – commenced in October 2018. Refer to 2018-19 NHHA bilateral report.</p> <p>4.3 Work continues on the development of a new remote public housing rent model.</p> <p>4.4 The Northern Territory has previously indicated support for the introduction of an Automatic Rent Deduction Scheme. It is understood that further multilateral discussions will recommence in early 2022.</p>
<p>5. Home ownership including support for first home buyers</p>	<p>5.1 Continue to support home ownership opportunities through provision of loan products, grants (first home owners and first home owners discount) and concessions such as the 'HomeBuild Access' initiative which provides low deposit home ownership opportunities to both first home buyers and non-first home buyers looking to buy or build a new home.</p>	<p>2018 to 2023</p>	<p>5.1 The Northern Territory Government operates a home ownership package that provides additional incentives for home buyers to construct or purchase a home in the Northern Territory. For information about general home owner assistance grants and subsidies, refer to the Department of Treasury and Finance Annual Report 2020-21: https://treasury.nt.gov.au/publications/annual-reports</p> <p>Financial assistance is also available to support home ownership amongst eligible low and middle income earners through NT Home Ownership. For information, refer to the TFHC Annual Report (p 73 and p 226).</p>

<p>6. Planning and zoning reform and initiatives including consideration of inclusionary zoning and land release strategies</p>	<p>6.1 Provide increased scope for the provision of affordable housing products through incorporation of a flexible approach to zoning, including through the use of Specific Use Zones in the Northern Territory Planning Scheme.</p> <p>6.2 Facilitate land release in remote Aboriginal communities through extension of the exemption under the <i>Planning Act</i> (Regulation 3A) which removes the need for subdivision approval for development associated with the \$1.1 billion remote housing program.</p> <p>6.3 Implement changes to improve planning approval processes in the Northern Territory in line with Government’s planning reform initiative – ‘Review, Reframe, Renew and the Phase I Priority Reform Paper.’</p>	<p>Ongoing</p> <p>2018-2023</p> <p>2018-2021</p>	<p>6.1 The Department continues to work collaboratively with the Department of Infrastructure, Planning and Logistics (DIPL) to deliver affordable housing through the land release planning process. The use of Specific Use Zones within the Northern Territory Planning Scheme enables flexibility to provide a range of lot sizes within new land developments, including smaller lots for purchasers at the lower end of the affordability spectrum.</p> <p>Under the Northern Territory Housing Strategy, the Department will work with DIPL to explore further opportunities through the strategic land use and area planning process to support increased social and affordable housing supply.</p> <p>6.2 A limited exemption under the <i>Planning Act</i> has been extended to June 2023, conditionally removing the need for subdivision approval for land development in remote communities as part of the \$1.1 billion remote housing program. A number of subdivisions have been delivered.</p> <p>Refer to the TFHC Annual Report 2020-21 for information about new lots delivered during the reporting period (p 36).</p> <p>In mid 2020, the updated <i>Planning Act 1999</i>, Planning Regulations 2000 and Northern Territory Planning Scheme 2020 came into force. This suite of reforms to the Northern Territory Planning System includes introducing more streamlined approval processes for more simple applications. The Northern Territory has</p>
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			also now removed the need for planning approval for all complying low rise residential developments in remote aboriginal communities, and removed the need for planning approval for all complying duplex developments across the Territory.
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Schedule E8 – Part 3

National Priority Homeless Cohorts	Northern Territory Initiatives	Indicative timeframe	
1. Women and children affected by family and domestic violence	Northern Territory initiatives will include a focus on: <ul style="list-style-type: none"> • A range of accommodation options (i.e. short-term, medium-term and crisis accommodation) for women and children affected by domestic and family violence • Support services to assist women and children to access, retain and transition into independent and long term accommodation. 	All initiatives 2018 to 2023	Refer to: <ul style="list-style-type: none"> • list of funded specialist homelessness services (SHS) provided at Table 4 - NHHA NT 2020-21 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).
2. Children and young people	Northern Territory initiatives will include a focus on: <ul style="list-style-type: none"> • A range of accommodation options (i.e. short term, medium term and crisis accommodation) for young people and families • Support services that helps establish family connections / or peer support networks, build capacity for independent living, and 	All initiatives 2018 to 2023	Refer to: <ul style="list-style-type: none"> • list of funded specialist homelessness services (SHS) provided at Table 4 - NHHA NT 2020-21 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).

	<p>increase level of engagement in education, training, employment and community life</p> <ul style="list-style-type: none"> • Intensive case management, counselling, referrals and support for young people and families to avert homelessness. 		
3. Indigenous Australians	<p>The majority of Northern Territory initiatives are accessible to Indigenous Australians. Initiatives will include a focus on:</p> <ul style="list-style-type: none"> • Accommodation and support services that are culturally appropriate and meet the needs of individuals and families • Support services with the aim to successfully transition from rough sleeping to stable accommodation through case management and wrap around support • Support services for people living in accommodation where their tenancies may be at risk. 	All initiatives 2018 to 2023	<p>All Northern Territory specialist homelessness services supported under the NHHA offer services that are accessible to Aboriginal Territorians. Refer to:</p> <ul style="list-style-type: none"> • list of funded specialist homelessness services (SHS) provided at Table 4 - NHHA NT 2020-21 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).
4. People experiencing repeat homelessness	<p>Initiatives will include a focus on:</p> <ul style="list-style-type: none"> • Support services for people living in accommodation where their tenancies may be at risk (i.e. including in public or private housing, and alternative accommodation) • Supporting residents to transition into long term housing 	All initiatives 2018 to 2023	<p>Refer to:</p> <ul style="list-style-type: none"> • list of funded specialist homelessness services (SHS) provided at Table 4 - NHHA NT 2020-21 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).

	<ul style="list-style-type: none"> • Intensive case management, counselling, referrals and support for young people and families to avert homelessness • No Interest Loans Scheme for those on low incomes to obtain no interest loans for essential housing items. 		
<p>5. People currently exiting institutions and care into homelessness</p>	<p>Initiatives will include a focus on:</p> <ul style="list-style-type: none"> • Assisting to gain skills to maintain and sustain independent tenancies • Aftercare support for individuals that have exited an institutional setting • Support services that helps establish family connections / or peer support networks, build capacity for independent living, and increase level of engagement in education, training, employment and community life • Outreach services linking clients to support, including; legal; health; financial; Centrelink; and housing and education • Establishment of a private rental brokerage program for young people who are leaving out-of-home-care up until the age of 25 years old. 	<p>All initiatives 2018 to 2023</p>	<p>Refer to:</p> <ul style="list-style-type: none"> • list of funded specialist homelessness services provided at Table 4 - NHHA NT 2019-20 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).

<p>6. Older people</p>	<p>The majority of Northern Territory initiatives outlined above are accessible to older people.</p>	<p>All initiatives 2018 to 2023</p>	<p>Refer to:</p> <ul style="list-style-type: none"> • list of funded specialist homelessness services provided at Table 4 - NHHA NT 2019-20 Statement of Assurance. • the TFHC Annual Report 2020-21 (ps 76-77 and p 122).
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Schedule E8 – Part 5

Outcome	Performance indicators	Source/reference
<p>1. A well-functioning social housing system that operates efficiently, sustainably and is effective in assisting low income households and vulnerable groups to manage their needs.</p>	1.1 Number of public housing dwellings.	1.1 Refer to the TFHC Annual Report 2020-21 (p 72).
		Also refer to <i>Report on Government Services 2022</i> , Table 18A.3 .
	1.2 Number on waitlist.	1.2 Refer to the TFHC Annual Report 2020-21 (p 74).
		Also refer to <i>Report on Government Services 2022</i> , Table 18A.5 and 18A.6.
	1.3 Percentage of dwellings underutilised.	1.3 Refer to <i>Report on Government Services 2022</i> , Table 18A.32.
	1.4 Percentage of dwellings overcrowded.	1.4 Refer to <i>Report on Government Services 2022</i> , Table 18A.25 and Table 18A.26.
	1.5 Percentage of greatest needs applicants that are housed into social housing.	1.5 Refer to <i>Report on Government Services 2022</i> , Table 18A.15.
	1.6 Percentage of social housing households on low incomes in housing stress (>30%).	1.6 Refer to <i>Report on Government Services 2022</i> , Table 18A.22.
1.7 Proportion of social housing occupied by Aboriginal people.	1.7 Refer to <i>Report on Government Services 2022</i> , Table 18A.5 and 18A.6.	
1.8 Net recurrent cost for public housing.	1.8 Refer to <i>Report on Government Services 2022</i> , Table 18A.1.	

	<p>1.9 Total number of new households provided with financial assistance (loans).</p> <p>1.10 Average duration of tenancies living in public housing.</p> <p>1.11 Number of homelands and town camps funded.</p>	<p>1.9 Refer to TFHC Annual Report 2020-21 (p 73).</p> <p>1.10 As at 30 June 2021, the average length of an Urban Public Housing tenancy is 11.6 years.</p> <p>1.11 In 2020-21, TFHC provided funding to service providers in the form of grants for service delivery in 391 homelands and 43 town camps.</p>
<p>2. An effective homelessness service system, which responds to and supports people who are homeless or at risk of homelessness to achieve and maintain housing, and addresses the incidence and prevalence of homelessness.</p>	<p>2.1 Percentage unmet demand for accommodation and other services.</p> <p>2.2 Percentage of people who receive assistance to maintain stable housing who do not become homeless.</p> <p>2.3 Percentage of assisted people who remain in stable housing after episode of support.</p> <p>2.4 Percentage of assisted people experiencing repeat periods of homelessness.</p> <p>2.5 Number accessing special homelessness services.</p>	<p>2.1 Refer to <i>Report on Government Services 2022</i>, Table 19A.7.</p> <p>2.2 Refer to <i>Report on Government Services 2022</i>, Table 19A.30, 19A.31 and 19A.34.</p> <p>2.3 Refer to <i>Report on Government Services 2022</i>, Table 19A.34.</p> <p>2.4 Refer to <i>Report on Government Services 2022</i>, Table 19A.36.</p> <p>2.5 Refer to <i>Report on Government Services 2022</i>, Table 19A.3.</p>