

Statement of Assurance report – Northern Territory – National Housing and Homelessness Agreement (NHHA) 2019-20

Purpose of this reporting template

- This 2019-20 Statement of Assurance (SoA) reporting template contributes to achieving stated outcomes under the NHHA, including the following clauses:
- 15(f) Improved transparency and accountability in respect of housing and homelessness strategies, spending and outcomes.
 - 23(b) Commonwealth monitoring and assessing performance under this Agreement to ensure that the outputs are delivered within agreed timeframes;
 - 25(c) States providing evidence of the delivery of outputs as set out in Part 4 – Performance Monitoring and Reporting.

Table 1: 2019-20 housing and homelessness expenditure

Requirement	Evidence				Other Australian Government Expenditure #	Key changes/ reasons for variation between allocated and actual expenditure in 2019-20
2019-20 funding and expenditure	State-own forecast expenditure (excluding NHHA) for 2019-20	State-own actual expenditure (excluding NHHA) in 2019-20	NHHA funds spent in 2019-20			
Clause 37(a) – Actual Commonwealth and state-own funding and expenditure in respect of the social housing and homelessness sectors for financial year 2019-20	\$314.7 million	\$281.9 million <i>As per RoGS table 18A.1</i>	\$11.4 million	\$210.7 million		The variance primarily relates to capital works cash not fully expended due to delays related to land tenure, appropriate consultation processes with communities (local decision making) and the impact of COVID-19
Public housing (total including maintenance)		\$110.9 million <i>As per RoGS table 18A.1</i>	\$11.4 million			
Public housing Maintenance		\$15.5 million				
State owned and managed Indigenous housing (SOMIH) (total including maintenance)		\$21.8 million <i>As per RoGS table 18A.1</i>		\$151.9 million		
SOMIH Maintenance		\$0 million		\$31.9 million		
All social housing#		\$132.7 million <i>As per RoGS table 18A.1</i>	\$11.4 million	\$151.9 million		
Capital expenditure		\$149.2 million <i>As per RoGS table 18A.1</i>		\$58.7 million		
Homelessness total	\$28.4 million	\$31.1 million <i>As per RoGS table 19A.1</i>	\$8.6 million	\$0		State-own forecast (excluding NHHA) for 2019-20 has been corrected to \$28.4 million. \$37 million was the total including NHHA.

Includes National Partnership Remote Housing NT (NPRHNT) and National Partnership on Remote Housing (NPRH).

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Counting rules:

Counting methodologies where applicable to be consistent with input you would provide for the *Report on Government Services* for housing expenditure and homelessness expenditure. This includes:

- Grants and subsidies are excluded from public housing and SOMIH expenditure data but are included in data for capital expenditure on social housing.
- Expenditure under the National Partnership Agreement for Remote Indigenous Housing or any subsequent remote housing agreement are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *Report on Government Services*.
- Expenditure for individual housing programs and initiatives are included or excluded for each state as would be consistent with that state's reporting for table 18A.1 of the *Report on Government Services*.

All social housing expenditure includes expenditure on public housing, SOMIH, community housing, Indigenous community housing, transitional housing and grants to community housing. Expenditure for SHS agencies, other homelessness services and home purchase assistance is excluded from this line.

Table 2: Homelessness expenditure on priority cohorts for 2019-20 and proportion of clients supported in 2018-19

Requirement	Evidence	Proportion of clients supported in the Northern Territory 2018-19 ^a		
2019-20 funding and expenditure	State-own forecast expenditure (excluding NHA) for 2019-20	State-own actual expenditure (excluding NHA) in 2019-20	NHA funds spent in 2019-20	Total number of NT clients in 2018-19 = 9,646
Clause 37(a)(i) - Actual Commonwealth and state-own homelessness expenditure by each of the national priority homelessness cohorts for financial year 2019-20				
a. Women and children affected by family and domestic violence				48.2%
b. Children and young people				50.1%
c. Indigenous Australians				82.8%
d. People experiencing repeat homelessness				7.1%
e. People exiting institutions and care into homelessness				5.1%
f. Older people				7.6%
Total	\$28.4 million	\$31.1 million	\$39.7 million	\$8.6 million
General homelessness services^a				

^a As agreed in the Northern Territory's bilateral agreement with the Australian Government, in respect of the requirement in clause 37(a)(i), where it is not possible for the Northern Territory to include disaggregated expenditure against the national priority cohorts, then:

- i. expenditure will be identified as expenditure on general homelessness services;
- ii. expenditure on general homelessness services will include additional information, which at a minimum would include a list of the programs delivering general homelessness services – see Table 5 below; and
- iii. the Northern Territory will provide information relating to the proportion of clients from the national priority cohorts supported by the general homelessness services using published SHS data.

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Table 3: Estimated housing and homelessness funding for 2020-21

Requirement	Evidence	Comments
Estimated 2020-21 funding and expenditure	State-own funding allocation (excluding NHHA) for 2020-21	Estimated NHHA funds to be allocated in 2020-21
Clause 37(b) – Estimated Commonwealth and state-own funding and expenditure for 2020-21		
Housing total	\$257.5 million	\$11.5 million
Public housing (total including maintenance)	\$80.5 million	\$11.5 million
Public housing maintenance	\$13.8 million	
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	\$39.9 million	
SOMIH maintenance	\$3.5 million	
All social housing#	\$120.4 million	\$11.5 million
Capital expenditure	\$137.1 million	
Homelessness total	\$49.2million	\$8.8 million
		Funding increase from 2019-20 to 2020-21 is due to increased funding of \$9M for Batten Road, \$6.8M for Homelessness Service Response Rough Sleepers COVID-19 and Beyond and \$1.5M for Housing for Young People.

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Table 4: Clause 17 outcomes and evidence 2019-20

Requirement	Outcome in 2019-20	Evidence	Comments
<p>Clause 17 – Conditions which must be achieved in order to be eligible for funding under the NHHAA</p> <p>(a) State/Territory has a publicly available housing strategy (or has been without a strategy for less than 18 months since July 2018)</p>	<p>Yes</p>	<p>NT Housing Strategy 2020-2025 released in November 2019 and published at https://dlghcd.nt.gov.au/data/assets/pdf_file/0010/765433/nthousing-strategy-2020-2025.pdf</p>	
<p>i) The housing strategy indicates level of supply needed to respond to projected demand</p>	<p>Yes, an additional 8000 - 12 000 dwellings are required by 2025</p>	<p>See Section 3.3, page 11 of the NT Housing Strategy</p>	
<p>ii) The housing strategy includes planned or expected levels of social housing</p>	<p>Yes, approximately 75% of above projected housing is required across the social housing system</p>	<p>See Section 3.3, page 11 of the NT Housing Strategy</p>	
<p>iii) The housing strategy contributes to the housing priority policy areas</p>	<p>Yes, the NT Housing Strategy incorporates actions and initiatives that respond to the National Priority Policy Areas for housing</p>	<p>See Part 2 NT Bilateral Agreement Report on 2019-20 progress against priority policy areas</p>	
<p>(b). State/Territory has a publicly available homelessness strategy (or has been without a strategy for less than 18 months since July 2018)</p>	<p>Yes</p>	<p>NT Homelessness Strategy 2018-2023 released in May 2019 and published at https://dlghcd.nt.gov.au/data/assets/pdf_file/0003/690474/nthomeless-strategy.pdf</p>	
<p>i) The homelessness strategy addresses the priority homelessness cohorts</p>	<p>Yes, the NT Homelessness Strategy identifies five priority homelessness client cohorts, with specific, as well as generic, actions to address each cohort presented in a Five Year Action Plan.</p>	<p>Priority cohorts identified on page 12 of the NT Homelessness Strategy with 5 Year Action Plan on pages 35-36.</p> <p>See DLGHCD 2019-2020 Annual Report examples of progress https://dlghcd.nt.gov.au/about-us</p>	
<p>ii) The homelessness strategy sets out reforms and initiatives that contribute to reducing the incidence of homelessness</p>	<p>Yes, the NT Homelessness Strategy is structured around five priority actions that each contribute to reducing the incidence of homelessness.</p>	<p>See pages 11 and 12 of the NT Homelessness Strategy, and Appendix 1: 5 Year Action Plan</p>	

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<p>iii) The homelessness strategy incorporates the homelessness priority policy reform areas</p>	<p><i>Priority Action 3 is to improve the Department's policy and practices to better respond to homelessness and the risk of homelessness</i></p> <p><i>Priority Action 5 is to work with the Specialist Homelessness Services sector to strengthen service responses for people who are homeless and at risk of homelessness.</i></p>	<p><i>For Priority Action 3, see pages 21-23 of the Strategy</i></p> <p><i>For Priority Action 5, see pages 31-32 of the Strategy</i></p> <p><i>See Part 3 NT Bilateral Agreement Report on 2019-20 progress against priority policy areas</i></p>	
<p>(d) State/Territory has contributed to the data improvement plan</p>	<p>Yes</p>	<p><i>Department representatives have attended all data working group meetings across 2019-20.</i></p> <p><i>NT partnered with AHURI on development of a paper related to NHHA indicator (d) - an increase in the proportion of social housing occupants that are housed in homes that match their needs.</i></p>	
<p>(e) Match Commonwealth homelessness funding</p>	<p>Yes</p>	<p><i>See Table 2 above</i></p>	

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Table 5: 2019-20 Homelessness services reported against priority cohort

External Service Provider Name	Service Category	Service Description	Responds to NHHHA Priority Cohort (Either Targeted and / or supported)
Aboriginal Hostels Limited Central Australia Region 1. Apmere Mwerre Visitor Park	1. Visitor Accommodation	1. Short term accommodation and meals for residents of Alice Springs who are homeless or at risk of being homeless and for visitors to Alice Springs	A, B, C, D, E, F
Aboriginal Hostels Limited - Darwin Region 1. Galawu Hostel	1. Short term or emergency accommodation	1. Short Stay Accommodation (40 beds) and 3 meals a day for people who are homeless and sleeping rough	A, B, C, D, E, F
Alice Springs Youth Accommodation and Support Services Central Australia Region 1. Ampe Akweke 2. Crisis Youth Refuge 3. Youth Housing and Advocacy 4. ASYASS Drop-In-Centre/Hub	1. Short term or emergency accommodation 2. Short term or emergency accommodation 3. Medium term / transitional accommodation 4. Drop-in-Centre / Hub	1. Supported crisis and short term accommodation for pregnant young women 2. Supported 24 hour crisis and short term accommodation for youth 3. Supported crisis, short, medium and long term accommodation options for youth 4. Case management and support to youth and young parents who are accommodated by ASYASS or through the drop-in-centre	A, B, C, D, E A, B, C, D, E A, B, C, D, E A, B, C, D, E
Anglicare N.T. LTD. Arnhem Region 1. Tenancy Support Program	1. Tenancy Sustainability Program	1. Case management and support for people living in public housing, affordable housing or private accommodation. May also include people in town camps	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Anglicare N.T. LTD. Big Rivers Region 1. Katherine Family Accommodation and Support Service (KFASS) 2. Katherine Youth Accommodation and Support Service (KYASS)	1. Medium term / transitional accommodation 2. Medium term / transitional accommodation	1. KFASS - medium to long-term accommodation for families with integrated case management support 2. KYASS - provides young people with short term or emergency options. Service model provides case management and also delivers a limited brokerage service to assist young people to access crisis accommodation on an as needs basis	A, B, C, D, E, F A, B, C, D, E
Anglicare N.T. LTD Central Australia Region 1. Tenancy Support Program - Alice Springs and Town Camps 2. No Interest Loans Scheme (NILS) 3. Transitional Housing Program	1. Tenancy Sustainability Program 2. Support Services / Outreach Program 3. Medium term / transitional accommodation	1. Case management and support for people living in Anglicare accommodation services, public housing, affordable housing or private accommodation. 2. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items 3. Transitional Housing Program - medium to long term accommodation with integrated case management for individuals and families who are on the public housing wait list	A, B, C, D, E, F A, B, C, D, E, F A, B, C, D, E, F
Anglicare N.T. LTD. Darwin Region 1. Youth Accommodation and Support Service Darwin (YASS-DWN)	1. Medium term / transitional accommodation	1. YASS-DWN - medium term accommodation options with integrated case management for young people in Darwin	B, C, D, E

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
2. Youth Accommodation and Support Service Palmerston (YASS-PR) 3. Youth Housing Options Pathways Program (YHOPP) 4. Tenancy Support Program – Darwin 5. Garaworra	2. Medium term / transitional accommodation 3. Short term or emergency accommodation 4. Tenancy Sustainability Program 5. Medium term / transitional accommodation	2. YASS-PR - medium term accommodation options with integrated case management for young people in Palmerston 3. YHOPP – short term or emergency accommodation with integrated case management for young people in both public and privately sourced properties 4. Case management and support for people living in public housing 5. Transitional Housing Program - medium to long term accommodation with integrated case management for individuals and families who are on the public housing wait list	B, C, D, E B, C, D, E A, B, C, D, E, F A, B, C, D, E, F
CatholicCare NT Big Rivers Region 1. Katherine Housing Support Program	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
CatholicCare NT Darwin Region 1. Housing Support Program - Darwin	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
CatholicCare NT Barkly Region - Support 1. Housing Support Program – Tennant Creek 2. Youth Outreach Tenant Creek	1. Tenancy Sustainability Program 2. Support Services / Outreach Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation 2. Intensive support and case management for youth	A, B, C, D, E, F B, C, D, E
Central Australian Affordable Housing Company Ltd Central Australia Region 1. 34 South Terrace - Accommodation 2. My Place	1. Medium term / transitional accommodation 2. Private Rental Program	1. Medium to long term transitional housing program for clients with young families and single older women 2. Medium to long-term accommodation for individuals and families. Provides a time limited rental assistance/brokerage service	A, B, C, D, E, F A, B, C, D, E, F
Council for Aboriginal Alcohol Program Services (CAAPS) Darwin Region 1. Homelessness Outreach Service	1. Support services	1. Outreach and case management for people who are homeless or at risk of homelessness with substance abuse issues	A, B, C, D, E, F
Darwin Aboriginal & Islander Women's Shelter Darwin Region 1. Transitional Housing Units	1. Medium term / transitional accommodation	1. Medium to long term transitional accommodation and case management support services for women and children affected by domestic and family violence and who are on the Public Housing waitlist	A, B, C, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Darwin Christian Ministries Inc. Darwin Region 1. Crerar Road	1. Visitor accommodation	1. Short term accommodation and meals for Aboriginal clients travelling to Darwin for medical treatment or to access other services	A, B, C, D, E, F
Larrakia Nation Aboriginal Corporation Darwin Region 1. Tenancy Support Program – Darwin	1. Tenancy Sustainability Program	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
Mental Health Association of Central Australia (MHACA) Central Australia Region 1. MHACA Support Services	1. Tenancy support and support services	1. Case management and support services for people with mental health issues living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
Mission Australia Darwin Region 1. Mission Australia Supported Accommodation (MASA) Darwin 2. Housing for Young People Program (HYPP) 3. SPIN180 youth Homelessness Program	1. Medium term / transitional accommodation 2. Private rental program 3. Support Services / Outreach Program	1. Primarily provides accommodation with integrate case management for single adults. Includes young adults and may also include women with children who are impacted by domestic violence 2. Access to safe, secure and affordable private rental housing for young people who have left the care and protection of the CEO, Territory Families. Tapered rental subsidy during transition to independence 3. Specialist case management for young people in the SPIN 180 program	A, B, C, D, E, F A, B, C, E A, B, C, D, E

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
4. Tenancy Sustainability Program – Darwin Region	4. Tenancy Sustainability Program	4. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
Mission Australia Big Rivers	1. Tenancy Sustainability Program	1. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
Mission Australia Central Australia Region	1. Tenancy Sustainability Program – Big Rivers	1. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
1. Aberkeme Development Village (Percy Court)	1. Medium term / transitional accommodation	1. Supported medium term, transitional accommodation for adults and/or families who are on the Public Housing waitlist	A, B, C, D, E, F
2. Stuart Lodge	2. Short term or emergency accommodation	2. Short to medium term accommodation, particularly single men or women. Meals available to be purchased separately	A, B, C, D, E, F
3. Tenancy Sustainability Program – Central Region	3. Tenancy Sustainability Program	3. Case management and support services for people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
Northern Territory Shelter NT Region	1. Peak Housing Body	1. Industry and sector development, engagement and advocacy associated with Housing and Homelessness services	N/A
2. Homelessness Response Group Darwin / Alice Springs	2. Support Service	2. A network of homelessness and other support services in Darwin and Alice Springs which facilitates case coordination and the provision of appropriate services for clients with complex needs	N/A

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
Somerville Community Services Darwin Region 1. No Interest Loans Scheme (NILS) 2. Stronger Homes 3. General Accommodation Support Service	1. Support service 2. Medium term / transitional accommodation 3. Support services	1. Administers the No Interest Loans Scheme for clients on low incomes to enable them obtain essential household items 2. Medium to long term accommodation for individuals and families 3. Case management and support, including counselling for people living in Somerville accommodation programs, public housing, affordable housing or private accommodation.	A, C, D, F A, B, C, D, F A, B, C, D, F
Somerville Community Services Big Rivers Region 1. Somerville Katherine Youth and Family Services	1. Support services	1. Case management, counselling and support services for young people and families. Delivers youth outreach services	A, B, C, D, E, F
St Vincent de Paul Society (NT) Inc. Darwin Region 1. Park Lodge Transitional Housing Program and Outreach Services 2. Bakhita Centre Accommodation and Outreach Services	1. Medium term / transitional accommodation 2. Medium term / transitional accommodation	1. Medium term accommodation and case management support for single men accommodated at Park Lodge includes outreach service 2. Medium term accommodation and case management support primarily for single men. Can provide supported accommodation for women and small families	C, D, E, F A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
3. Ozanam House St Vincent De Paul Society (NT) Big Rivers	3. Drop-in-Centre / Hub	3. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management	A, B, C, D, E, F
1. Ormonde House Supported Accommodation and Outreach Service Tangentyere Council Aboriginal Corporation Central Australia Region	1. Short term or emergency accommodation	1. Short term or emergency accommodation and case management support for single men accommodated at Ormonde House includes outreach service	C, D, E, F
1. Tenancy Support Program – Alice Springs The Salvation Army (NT) Property Trust Darwin Region	1. Tenancy support and support services	1. Case management and support services for Aboriginal people living in public housing, affordable housing or private accommodation	A, B, C, D, E, F
1. Street to Home 2. Darwin Homeless Person's Program - Sunrise Centre 3. Towards Independence Program Top End (TIPTÉ)	1. Short term or emergency accommodation 2. Short term or emergency accommodation 3. Medium term / transitional accommodation	1. Street to Home: Limited accommodation (5 places) for homeless men (includes rough sleepers) includes outreach 2. Short term or emergency accommodation and case management support for single adults includes outreach 3. Transitional housing and case management support program for tenants on the public housing waitlist includes outreach	C, D, E, F C, D, E, F A, B, C, D, E, F

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External Service Provider Name	Service Category	Service Description	Responds to NHHA Priority Cohort (Either Targeted and / or supported)
<p>The Salvation Army (NT) Property Trust Central Australia Region</p> <p>1. Red Shield Hostel Alice Springs</p> <p>2. Towards Independence Program Alice Springs (TIPAS)</p>	<p>1. Short term or emergency accommodation</p> <p>2. Medium term / transitional accommodation</p>	<p>1. Red Shield Hostel – short term or emergency accommodation and case management support for adult males</p> <p>2. Provision of medium term accommodation, case management and outreach support. Initially through head lease arrangements which ultimately transfers to tenants who become responsible for the public housing lease</p>	<p>B, C, D, E, F</p> <p>A, B, C, D, E, F</p>
<p>The Salvation Army (NT) Property Trust Big Rivers Region</p> <p>1. Katherine Doorways Hub</p>	<p>1. Drop-In-Centres / Hubs</p>	<p>1. Provides a safe central hub for rough sleepers and others in need of homelessness services. Includes breakfast / lunch, dignity services and access to other services and organisations through outreach and limited case management</p>	<p>A,B,C,D,E,F</p>
<p>YWCA National Housing Accommodation management programs</p> <p>1. CASY House - Youth Housing Program</p> <p>2. Women's Housing Support Program</p> <p>3. Youth Transitional Housing (YTH)</p>	<p>1. Short term or emergency accommodation</p> <p>2. Medium term / transitional accommodation</p> <p>3. Medium term / transitional accommodation</p>	<p>1. Crisis, short term accommodation and case management for young people</p> <p>2. Medium term accommodation and case management options for women.</p> <p>3. Medium term accommodation and case management for young people. Services include limited outreach support for up to 6-months to assist clients to sustain their tenancy</p>	<p>B, C, D, E</p> <p>A, B, C, D, E, F</p> <p>A, B, C, D, E</p>

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External Service Provider Name	Service Category	Service Description	Responds to NHHAA Priority Cohort (Either Targeted and / or supported)
NT Correctional Services - Mission Australia Darwin and Alice Springs 1. Assistance for People Leaving Corrections	1. Support services	1. Provides case management and support services including, empowerment programs and through care for people leaving correctional services in Darwin & Alice Springs	C, E,F
Territory Families	DFV services	Multiple services	A,B,C,D,E,F