

NATIONAL PARTNERSHIP AGREEMENT ON LEGAL ASSISTANCE SERVICES

Council of
Australian
Governments

An agreement between

n the Commonwealth of Australia and
n the States and Territories, being:

- t New South Wales
- t Victoria
- t Queensland
- t Western Australia
- t South Australia
- t Tasmania
- t the Australian Capital Territory
- t the Northern Territory

This Agreement will facilitate access to justice for disadvantaged people in Australia through the delivery of legal assistance services.

National Partnership Agreement on Legal Assistance Services

INTERGOVERNMENTAL AGREEMENT ON FEDERAL FINANCIAL RELATIONS

PRELIMINARIES

1. This National Partnership Agreement (the Agreement) is created subject to the provisions of the Intergovernmental Agreement on Federal Financial Relations (IGA FFR) and should be read in conjunction with that Agreement and its Schedules, which provide information in relation to performance reporting and payment arrangements under the IGA FFR.
2. In entering this Agreement, the Commonwealth and the States and Territories:
 - (a) recognise that they have mutual interest in working together to improve access to justice and resolve legal problems for the most disadvantaged people in Australia and maximise service delivery through the effective and efficient use of available resources; and
 - (b) are committed to progressing issues that affect the legal assistance sector and support the principles of the National Strategic Framework for Legal Assistance.
3. This Agreement:
 - (a) seeks to improve the targeting of legal assistance services to people facing disadvantage who have the greatest legal needs, including people experiencing, or at risk of, family violence;
 - (b) supports a holistic approach to addressing legal need through collaboration with, and coordinated service delivery between, legal and non-legal sectors, including by delivering appropriate and timely services to best meet people's legal needs;
 - (c) aims to empower and build resilience within the community to resolve legal problems; and
 - (d) sets out arrangements for the delivery of Commonwealth-funded legal assistance services by legal aid commissions and community legal centres.
4. This Agreement seeks to support a national legal assistance sector. While the terms of this Agreement apply only to Commonwealth funding for legal aid commissions and community legal centres, the principles set out in this Agreement are relevant for the broader sector, including Indigenous legal assistance providers and family violence prevention legal services.
5. This Agreement also provides funding for the Commonwealth's share of the wage increases arising from Fair Work Australia's decision on 1 February 2012 to grant an Equal Remuneration Order in the Social and Community Services (SACS) sector. The Commonwealth's commitment includes providing funding for its share of the wage increases for in-scope programmes. This funding will contribute to assisting the SACS sector with increased wage costs arising from recent Pay Equity Orders.

PART 1 – FORMALITIES

Parties to this Agreement

6. This Agreement is between the Commonwealth of Australia (the Commonwealth) and the States and Territories (the States).

Term of this Agreement

7. This Agreement will commence as soon as the Commonwealth and one other Party sign the Agreement and will expire on 30 June 2020, or on final performance reporting against the performance benchmarks and milestones. This Agreement may be terminated earlier or extended as agreed in writing by the Parties.

PART 2 – OBJECTIVE, OUTCOMES AND OUTPUTS

Objective

8. The objective of this Agreement is a national legal assistance sector that is integrated, efficient and effective, focused on improving access to justice for disadvantaged people and maximising service delivery within available resources.

Outcomes

9. This Agreement will facilitate achievement of the following outcomes:
 - (a) legal assistance services are targeted to priority clients with the greatest legal need;
 - (b) legal assistance service providers collaborate with each other, governments, the private legal profession and other services, to provide joined-up services to address people's legal and related problems;
 - (c) legal assistance services are appropriate, proportionate and tailored to people's legal needs and levels of capability;
 - (d) legal assistance services help people to identify their legal problems and facilitate the resolution of those problems in a timely manner before they escalate; and
 - (e) legal assistance services help empower people to understand and assert their legal rights and responsibilities and to address, or prevent, legal problems.

Outputs

10. The objective and outcomes of this Agreement will be achieved through:
 - (a) the delivery of efficient and effective legal assistance services within each State;
 - (b) participation by the States and the legal assistance sector in collaborative service planning, with guidance provided in Schedule A; and
 - (c) provision of Commonwealth SACS supplementation to Eligible Service Providers impacted by the Pay Equity Orders.

PART 3 – ROLES AND RESPONSIBILITIES OF EACH PARTY

11. To realise the objective and outcomes of this Agreement, each Party has specific roles and responsibilities, as outlined below.

Roles of the Commonwealth

12. The Commonwealth agrees to be accountable for the following roles and responsibilities:
 - (a) providing a financial contribution to the States for the delivery of legal assistance services by legal aid commissions and community legal centres;
 - (b) monitoring and assessing performance in the delivery of legal assistance services under this Agreement to ensure that outputs are delivered and outcomes are achieved within the agreed timeframes;
 - (c) providing national guidance, oversight and support for collaborative service planning (Schedule A);
 - (d) specifying Commonwealth priorities and eligibility principles for the delivery of legal assistance services under this Agreement (Schedule B); and
 - (e) providing a forum to facilitate information sharing with the States regarding best practice delivery of legal assistance services.
13. Separate to this Agreement, the Commonwealth will administer the Expensive Commonwealth Criminal Cases Fund, under which legal aid commissions can apply, pursuant to guidelines, for reimbursement of legal costs incurred in expensive, complex Commonwealth criminal cases.

Roles of the States

14. The States agree to be accountable for the following roles and responsibilities:
 - (a) administering Commonwealth funding for the delivery of legal assistance services by legal aid commissions and community legal centres, in accordance with the Commonwealth priorities at Schedule B;
 - (b) in 2015-16 and 2016-17, distributing Commonwealth funding for the delivery of legal assistance services by specific community legal centres listed in Schedule C;
 - (c) determining the methodology for the distribution of Commonwealth funding for the delivery of legal assistance services by community legal centres (except for the funding referred to in clause 14(b)), informed by the outcomes of collaborative service planning;
 - (d) ensuring that the Commonwealth supplementation for the SACS sector is distributed only to Eligible Service Providers, as defined in the National Partnership Agreement on Pay Equity for the SACS sector, through a clear and fair process that is consistent with the principles of procedural fairness set out in Schedule B of the SACS National Partnership Agreement;
 - (e) undertaking collaborative service planning, including biannual meetings with the legal assistance sector, to improve coordination between service providers in the planning and delivery of services, with reference to the guidance at Schedule A;
 - (f) facilitating surveys of legal aid commission and community legal centre clients;
 - (g) monitoring and assessing the delivery of legal assistance services under this Agreement; and

- (h) reporting to the Commonwealth on the delivery of legal assistance services under this Agreement, as set out in Part 4 – Performance Monitoring and Reporting.

Shared roles

15. The Parties share the following roles and responsibilities:
 - (a) endorsing the methodology for the distribution of Commonwealth funding in 2015-16 and 2016-17 to specific community legal centres listed in Schedule C;
 - (b) participating in biannual jurisdictional forums with legal assistance sector representatives, established and coordinated by States, to consider issues affecting the legal assistance sector, share best practice service delivery models and strengthen networks between service providers;
 - (c) agreeing the methodology for surveys of legal aid commission and community legal centre clients and a set of national survey questions¹, with the States to facilitate the surveys in accordance with clause 14(f) of this Agreement;
 - (d) meeting biannually on a bilateral basis with the Commonwealth to discuss the operation of this Agreement; and
 - (e) conducting evaluations and reviews of services and outputs delivered in accordance with Part 6 of this Agreement.
16. The Parties will meet the requirements of Schedule E, clause 26 of the IGA FFR by ensuring that prior agreement is reached on the nature and content of any events, announcements, promotional material or publicity relating to activities under this Agreement, and that the roles of both Parties will be acknowledged and recognised appropriately.

PART 4 – PERFORMANCE MONITORING AND REPORTING

Performance indicators

17. Progress towards the objective and outcomes of this Agreement will be informed with reference to the following performance indicators:
 - (a) the proportion of representation services delivered to priority clients. For reporting purposes, the States will report on a subset of priority clients comprising: children and young people (up to 24 years); people experiencing financial disadvantage; Indigenous Australians; older people (aged over 65 years); people experiencing, or at risk of, family violence; people residing in rural or remote areas; people who are culturally and linguistically diverse; and people with a disability or mental illness;
 - (b) the proportion of clients receiving quality services that are delivered appropriately to match clients' legal needs and levels of capability, as measured through client surveys;
 - (c) for legal aid commissions only, the number of facilitated resolution processes and the percentage of processes that result in a held conference reaching full or partial settlement of matters; and

¹ The national survey questions can be incorporated into existing State surveys and/or asked in conjunction with State-specific survey questions.

- (d) the number of legal assistance services delivered (comprising: information and referral; legal advice; legal task; duty lawyer services; dispute resolution; court/litigation and other representation; and community legal education), disaggregated by service type and law type.

Performance benchmarks

- 18. The Parties agree to meet the following performance benchmarks:
 - (a) for legal aid commissions, 95% or more of representation services are delivered to people experiencing financial disadvantage – to be achieved by each State in each six month period from 1 July 2015 onwards;
 - (b) for community legal centres, 85% or more of total representation services are delivered to people experiencing financial disadvantage – to be achieved by each State in aggregate across all community legal centres in each six month period between 1 July 2015 and 30 June 2017; and
 - (c) for community legal centres, 90% or more of total representation services are delivered to people experiencing financial disadvantage – to be achieved by each State in aggregate across all community legal centres in each six month period from 1 July 2017 onwards.

Milestones

- 19. The Parties agree to meet the following milestones:
 - (a) endorsement of the methodology for Commonwealth funding in 2015-16 and 2016-17 to specific community legal centres listed in Schedule C – upon signing this Agreement;
 - (b) report on the distribution of Commonwealth funding to community legal centres that outlines – annually from 2015-16:
 - (i) the community legal centres that will receive funding in the relevant funding period;
 - (ii) the State and Commonwealth funding profile for each community legal centre, separately identifying funding from a Public Purpose Fund (or equivalent), where applicable;
 - (iii) the funding period (which may be longer than one year); and
 - (iv) the provision of Commonwealth SACS supplementation to Eligible Service Providers impacted by the Pay Equity Orders;
 - (c) development of a Project Plan setting out how the collaborative service planning process will be implemented by 1 July 2016 – once in 2015-16;
 - (d) implementation of collaborative service planning and provision of a progress report against the Project Plan – once in 2015-16;
 - (e) conduct collaborative service planning – annually from 2016-17 – including:
 - (i) use of quality data sources as an evidence base to identify priority client groups and their locations;
 - (ii) participation in biannual collaborative service planning meetings; and
 - (iii) provision of a report on key outcomes resulting from the service planning process;

- (f) facilitate two surveys of legal aid commission clients and two surveys of community legal centre clients, using standardised questions developed by the Parties, to assess whether services are tailored to meet clients' legal needs and capability levels – one survey per year from 2016-17, with a summary of survey results provided to the Commonwealth; and
- (g) conduct a case study within the sector of a service being delivered in a more effective, efficient or innovative way to better meet clients' legal needs and capability levels, and/or resolve legal problems in a timely way – one case study per year, with a summary of the case study provided to the Commonwealth, from 2016-17.

Reporting arrangements

20. The States will provide six-monthly reports to the Commonwealth demonstrating, in accordance with Table 1:
- (a) performance against the relevant milestones for reporting periods specified in Table 1; and
 - (b) from the March 2016 report onwards, performance against indicators and benchmarks for the previous six month period (January to June for September report, July to December for March report).
21. When reporting on the relevant indicators and benchmarks, States will report separately on the services delivered by legal aid commissions and community legal centres. For services delivered by community legal centres, performance information is to be aggregated to the State level.
22. Table 1 summarises the performance indicators, benchmarks and milestones States are required to report for each six-month period.

Table 1: Reporting arrangements

Performance indicators, benchmarks and milestones	Reporting period	Report due date
Reporting for 2015-16 estimated financial contributions		
<ul style="list-style-type: none"> • Endorsement of the methodology for the distribution of Commonwealth funding to community legal centres listed in Schedule C (clause 19(a)). 	N/A	N/A – signature of this Agreement constitutes endorsement
<ul style="list-style-type: none"> • Project Plan on collaborative service planning (clause 19(c)); and • Report on the distribution of community legal centre funding (clause 19(b)). 	2015-16	30 September 2015
	2015-16	
Reporting for 2016-17 estimated financial contributions		
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); and • Progress report on the implementation of collaborative service planning (clause 19(d)). 	July to Dec 2015	31 March 2016
	July to Dec 2015	
	2016-17	
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); and • Report on the distribution of community legal centre funding (clause 19(b)). 	Jan to June 2016	30 September 2016
	Jan to June 2016	
	2016-17	

Reporting for 2017-18 estimated financial contributions		
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Conduct, and provide a summary on, a case study within the sector (clause 19(g)); and • Collaborative service planning (clause 19(e)). 	July to Dec 2016 July to Dec 2016 2016-17 2017-18	31 March 2017
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Facilitate, and provide a summary on, a client survey (clause 19(f)); and • Report on the distribution of community legal centre funding (clause 19(b)). 	Jan to June 2017 Jan to June 2017 2016-17 2017-18	30 September 2017
Reporting for 2018-19 estimated financial contributions		
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Conduct, and provide a summary on, a case study within the sector (clause 19(g)); and • Collaborative service planning (clause 19(e)). 	July to Dec 2017 July to Dec 2017 2017-18 2018-19	31 March 2018
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Facilitate, and provide a summary on, a client survey (clause 19(f)); and • Report on the distribution of community legal centre funding (clause 19(b)). 	Jan to June 2018 Jan to June 2018 2017-18 2018-19	30 September 2018
Reporting for 2019-20 estimated financial contributions		
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Conduct, and provide a summary on, a case study within the sector (clause 19(g)); and • Collaborative service planning (clause 19(e)). 	July to Dec 2018 July to Dec 2018 2018-19 2019-20	31 March 2019
<ul style="list-style-type: none"> • Performance indicators (clause 17); • Performance benchmarks (clause 18); • Facilitate, and provide a summary on, a client survey (clause 19(f)); and • Report on the distribution of community legal centre funding (clause 19(b)). 	Jan to June 2019 Jan to June 2019 2018-19 2019-20	30 September 2019

23. The States will also provide the Commonwealth with a final report due by 30 September 2020:
 - (a) including the summary of a case study, conducted in 2019-20 in accordance with clause 19(g);
 - (b) including a summary of client survey results, for a survey conducted in 2019-20 in accordance with clause 19(f);
 - (c) demonstrating for the six month period (July to December 2019) performance against the indicators and benchmarks in accordance with clauses 17 and 18; and
 - (d) demonstrating for the six month period (January to June 2020) performance against the indicators and benchmarks in accordance with clauses 17 and 18.
24. Where existing systems do not facilitate the collection of data required to be reported under this Agreement, the Parties will agree the proxies to be used for those items (or the item not reported) until such time as systems are implemented to record those items.

PART 5 – FINANCIAL ARRANGEMENTS

Financial contributions

25. The Commonwealth will provide a total financial contribution to the States of \$1266.539 million in respect of this Agreement, comprising:
 - (a) \$1070.651 million for legal aid commissions;
 - (b) \$136.419 million for community legal centres;
 - (c) \$37.599 million for specific community legal centres listed in Schedule C; and
 - (d) \$21.870 million for SACS supplementation for community legal centres.
26. The Commonwealth's estimated financial contribution to the operation of this Agreement, made through National Partnership payments to the States paid in accordance with *Schedule D – Payment Arrangements* of the IGA FFR, is shown in Table 2.
27. The Commonwealth's financial contribution will be allocated between the States using evidence-based funding allocation models from 2015-16.
28. The Commonwealth's financial contribution will not be reduced where the States secure funding from other activity partners through innovative and collaborative partnerships.

Table 2: Estimated Commonwealth financial contribution for legal assistance services²

(\$ million)	2015-16	2016-17	2017-18	2018-19	2019-20	Total
Estimated total budget	250.942	257.144	248.714	252.901	256.838	1266.539
New South Wales	74.648	76.625	74.486	75.492	76.419	377.670
Legal aid commissions	63.208	64.072	64.822	65.583	66.248	323.933
Community legal centres	6.865	7.853	9.016	9.137	9.269	42.139
Community legal centres (Schedule C)	4.204	4.204	-	-	-	8.409
SACS	0.371	0.496	0.648	0.772	0.902	3.189
Community legal centres total	11.44	12.553	9.664	9.909	10.171	53.737
Victoria	57.579	59.158	57.077	58.017	58.896	290.727
Legal aid commissions	47.912	48.642	49.287	49.939	50.518	246.298
Community legal centres	5.424	6.085	6.836	6.938	7.046	32.329
Community legal centres (Schedule C)	3.652	3.652	-	-	-	7.304
SACS	0.591	0.779	0.954	1.140	1.332	4.796
Community legal centres total	9.667	10.516	7.79	8.078	8.378	44.429
Queensland	50.060	51.401	50.106	51.027	51.900	254.494
Legal aid commissions	41.691	42.456	43.148	43.850	44.493	215.638
Community legal centres	4.869	5.331	5.712	5.812	5.919	27.644
Community legal centres (Schedule C)	2.512	2.512	-	-	-	5.023
SACS	0.988	1.102	1.246	1.365	1.488	6.189
Community legal centres total	8.369	8.945	6.958	7.177	7.407	38.856
Western Australia	29.021	29.851	28.801	29.543	30.260	147.476
Legal aid commissions	23.480	24.030	24.538	25.053	25.534	122.635
Community legal centres	2.329	2.478	3.523	3.600	3.680	15.611
Community legal centres (Schedule C)	2.718	2.718	-	-	-	5.435
SACS	0.494	0.625	0.740	0.890	1.046	3.795
Community legal centres total	5.541	5.821	4.263	4.49	4.726	24.841
South Australia	19.483	19.789	18.816	19.068	19.302	96.458
Legal aid commissions	15.699	15.879	16.034	16.191	16.326	80.129
Community legal centres	0.348	0.411	2.418	2.444	2.472	8.092
Community legal centres (Schedule C)	3.188	3.188	-	-	-	6.377
SACS	0.248	0.311	0.364	0.433	0.504	1.860
Community legal centres total	3.784	3.91	2.782	2.877	2.976	16.329
Tasmania	7.274	7.303	6.939	7.023	7.101	35.640
Legal aid commissions	5.747	5.804	5.853	5.903	5.945	29.252
Community legal centres	0.830	0.783	0.944	0.952	0.961	4.471
Community legal centres (Schedule C)	0.597	0.597	-	-	-	1.193
SACS	0.100	0.119	0.142	0.168	0.195	0.724
Community legal centres total	1.527	1.499	1.086	1.12	1.156	6.388

(\$ million)	2015-16	2016-17	2017-18	2018-19	2019-20	Total
Australian Capital Territory	5.787	5.813	5.618	5.721	5.818	28.757
Legal aid commissions	4.665	4.741	4.811	4.881	4.946	24.044
<i>Community legal centres</i>	0.170	0.107	0.690	0.700	0.709	2.376
<i>Community legal centres (Schedule C)</i>	0.870	0.870	-	-	-	1.740
SACS	0.082	0.095	0.117	0.140	0.163	0.597
Community legal centres total	1.122	1.072	0.807	0.84	0.872	4.713
Northern Territory	7.090	7.204	6.871	7.010	7.142	35.317
Legal aid commissions	5.548	5.653	5.747	5.843	5.931	28.722
<i>Community legal centres</i>	0.386	0.374	0.983	0.999	1.015	3.757
<i>Community legal centres (Schedule C)</i>	1.059	1.059	-	-	-	2.118
SACS	0.097	0.118	0.141	0.168	0.196	0.720
Community legal centres total	1.542	1.551	1.124	1.167	1.211	6.595
Total Commonwealth contribution	250.942	257.144	248.714	252.901	256.838	1266.539

² Figures may not add due to rounding.

Use of Commonwealth funds

29. Commonwealth legal aid commission funding will be used for Commonwealth law matters only, except:
- where State law matters relating to the safety or welfare of a child are connected with family law proceedings;
 - where State law matters relating to a person's safety are connected with family law proceedings; or
 - in discrete assistance or community legal education, regardless of whether the matter relates to Commonwealth or State laws.
30. The use of Commonwealth funding for the delivery of legal assistance services by legal aid commissions and community legal centres under this Agreement will be informed by outcomes of collaborative service planning and the Commonwealth priorities and eligibility principles in Schedule B.

Payments

31. Subject to the States meeting the requirements set out in Part 4 – Performance Monitoring and Reporting and in clauses 32 to 37 below, the Commonwealth will make six-monthly payments to the States for the delivery of legal assistance services undertaken under this Agreement. The total estimated financial contribution for each six month period would be equal to half of the Commonwealth's estimated financial contribution to each State in the relevant financial year, and is expected to be paid in July and January for each financial year, subject to clauses 34, 36 and 37.
32. Commonwealth payments in 2015-16 for legal assistance services will be made subject to the States providing performance reports demonstrating that relevant milestones have been met, in accordance with Table 1.

33. Commonwealth payments from 2016-17 for legal assistance services delivered by legal aid commissions will be made subject to the States providing performance reports, in accordance with Table 1:
 - (a) demonstrating that the performance benchmark at clause 18(a) and relevant milestones have been met; and
 - (b) providing information against the performance indicators.
34. For the performance benchmark at clause 18(a), six-monthly payments between 2016-17 and 2019-20 will be made on a pro rata basis where the State delivers at least 90% but less than 95% of representation services to people experiencing financial disadvantage, subject to all other performance requirements for the relevant reporting period being met. For example, where the State delivers 90% of representation services to people experiencing financial disadvantage, a payment of 90% of legal aid commission funding for the relevant reporting period will be made, subject to all other performance requirements for the relevant reporting period being met. Where the State delivers 95% or more of representation services to people experiencing financial disadvantage, the full six-monthly payment will be made, subject to all other performance requirements for the relevant reporting period being met.
35. Commonwealth payments from 2016-17 for legal assistance services delivered by community legal centres (including payments for community legal services listed in Schedule C and Commonwealth SACS supplementation) will be made subject to the States providing performance reports, in accordance with Table 1:
 - (a) demonstrating that the relevant performance benchmarks at clause 18(b) or (c) and relevant milestones have been met; and
 - (b) providing information against the performance indicators.
36. For the performance benchmark at clause 18(b), six-monthly payments between 2016-17 and 2017-18 will be made in full where the State delivers 85% of representation services to people experiencing financial disadvantage in aggregate, subject to all other performance requirements for the relevant reporting period being met.
37. For the performance benchmark at clause 18(c), six-monthly payments between 2018-19 and 2019-20 will be made on a pro rata basis where the State delivers, in aggregate, at least 85% but less than 90% of representation services to people experiencing financial disadvantage, subject to all other performance requirements for the relevant reporting period being met. For example, where the State delivers 85% of representation services to people experiencing financial disadvantage, a payment of 85% of total community legal centre funding for the relevant reporting period will be made, subject to all other performance requirements for the relevant reporting period being met. Where the State delivers 90% or more of representation services to people experiencing financial disadvantage in aggregate, the full six-monthly payment will be made, subject to all other performance requirements for the relevant reporting period being met.

Project management risk

38. Having regard to the agreed estimated costs of delivering Commonwealth legal assistance services, a State will not be required to pay a refund to the Commonwealth if the actual cost of delivering the services is less than the agreed funding provided. Similarly, the States bear all risk should the costs of delivering legal assistance services exceed the agreed funding provided. The Parties acknowledge that this arrangement provides the maximum incentive for the States to deliver projects cost effectively and efficiently.

PART 6 – GOVERNANCE ARRANGEMENTS

Enforceability of this Agreement

39. The Parties do not intend any of the provisions of this Agreement to be legally enforceable. However, that does not lessen the Parties' commitment to this Agreement.

Review of this Agreement

40. In accordance with clause E23 of the IGA FFR, this Agreement is time limited. To assess the degree to which the agreed objective, outcomes and outputs have been achieved, and inform decisions regarding the appropriate treatment following its expiry, a review of the Agreement will be scheduled to be completed approximately 18 months prior to its expiry.
41. In reviewing this Agreement, the Parties should consider:
- (a) the States' progress towards achieving the objective, outcomes and outputs;
 - (b) whether legal assistance services are effective, efficient and appropriate, including whether the services represent value for money, which will be informed by the cost of service delivery, among other things;
 - (c) the appropriateness of the objective, outcomes, outputs, performance indicators, performance benchmarks, milestones and reporting arrangements; and
 - (d) the outcomes of the Reform of the Federation White Paper.
42. Subject to the outcomes of the review, the Parties should consider if further funding beyond the term of this Agreement is required to continue the delivery of Commonwealth-funded legal assistance services. If the Parties agree that further funding beyond the expiry of this Agreement is required, they will consider this issue when framing their budgets, noting that the necessary policy and budget authority, including in relation to new policy reforms, are subject to the outcomes of budget processes at both the Commonwealth and State levels.

Variation of this Agreement

43. This Agreement may be amended at any time by agreement in writing by all the Parties.
44. A Party to this Agreement may terminate their participation in the Agreement at any time by notifying all the other Parties in writing.

Delegations

45. The Commonwealth Attorney-General is authorised to agree and amend Schedules to this Agreement on behalf of the Commonwealth and to certify that performance against the benchmarks and milestones specified under this Agreement has been achieved, so that payments may be made.
46. Respective State Ministers with portfolio responsibility for legal assistance are authorised to agree and amend Schedules to this Agreement on behalf of their State or Territory.
47. The Commonwealth Attorney-General may delegate the assessment of performance against the benchmarks and milestones and the authorisation of related payments to senior Commonwealth officials, having regard to the financial and policy risks associated with those payments.

Dispute resolution

48. Any Party may give notice to other Parties of a dispute under this Agreement.
49. Officials of relevant Parties will attempt to resolve any dispute in the first instance.
50. If a dispute cannot be resolved by officials, it may be escalated to the relevant Ministers and if necessary, the relevant Ministerial Council.

Interpretation

51. For the purposes of this Agreement:
 - (a) *Discrete assistance* means information, referral, legal advice, non-legal support and legal task.
 - (b) *Financial disadvantage* means a person who does not have the means to pay for their legal representation without incurring serious financial difficulty, including a person who:
 - (i) is in receipt of Centrelink benefits as their main source of income; or
 - (ii) satisfies a means test applied by a legal aid commission; or
 - (iii) is exempt from the legal aid means test, such as a person seeking merits review of decisions about eligibility for Commonwealth military entitlements or military compensation payments and children; or
 - (iv) has an income equal to or below the *Henderson Poverty Line*; or
 - (v) cannot access finances temporarily due to circumstances outside of their control. For example, a person experiencing, or at risk of, family violence who cannot access finances without risk to their personal safety or the safety of others.
 - (c) *Legal assistance sector* includes community legal centres, family violence prevention legal services, Indigenous legal assistance providers and legal aid commissions.
 - (d) *Representation services* are where a legal assistance service provider has carriage of a matter in an ongoing, representative capacity and include dispute resolution, court/tribunal and other representation services. To assist with reporting purposes:
 - (i) for community legal centres, until such time as a new data reporting system(s) is implemented:
 - 1 for clause 17(a) the Community Legal Services Information System fields 'medium casework' and 'major casework' align with this definition;
 - 2 for clauses 18(b) and 18(c), the Community Legal Services Information System field 'major casework' aligns with this definition; and
 - (ii) for legal aid commissions, for clauses 17(a) and 18(a) the term 'grant of aid' aligns with this definition.
52. Types of legal assistance services are defined in the National Legal Assistance Data Standards Manual 2015 (version 1).

The Parties have confirmed their commitment to this agreement as follows:

Signed for and on behalf of the Commonwealth of Australia by

The Honourable Tony Abbott MP
Prime Minister of the Commonwealth of Australia
[Day] [Month] [Year]

Signed for and on behalf of the State of New South Wales by

The Honourable Mike Baird MP
Premier of the State of New South Wales
[Day] [Month] [Year]

Signed for and on behalf of the State of Queensland by

The Honourable Annastacia Palaszczuk MP
Premier of the State of Queensland
[Day] [Month] [Year]

Signed for and on behalf of the State of South Australia by

The Honourable Jay Weatherill MP
Premier of the State of South Australia
[Day] [Month] [Year]

Signed for and on behalf of the Australian Capital Territory by

Andrew Barr MLA
Chief Minister of the Australian Capital Territory
[Day] [Month] [Year]

Signed for and on behalf of the State of Victoria by

The Honourable Daniel Andrews MLA
Premier of the State of Victoria
[Day] [Month] [Year]

Signed for and on behalf of the State of Western Australia by

The Honourable Colin Barnett MLA
Premier of the State of Western Australia
[Day] [Month] [Year]

Signed for and on behalf of the State of Tasmania by

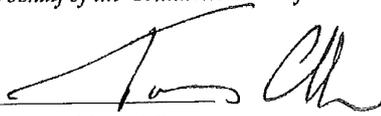
The Honourable Will Hodgman MP
Premier of the State of Tasmania
[Day] [Month] [Year]

Signed for and on behalf of the Northern Territory by

The Honourable Adam Giles MLA
Chief Minister of the Northern Territory of Australia
[Day] [Month] [Year]

The Parties have confirmed their commitment to this agreement as follows:

Signed for and on behalf of the Commonwealth of Australia by



The Honourable Tony Abbott MP
Prime Minister of the Commonwealth of Australia

23/6/15.

[Day] [Month] [Year]

Signed for and on behalf of the State of New South Wales by

Signed for and on behalf of the State of Victoria by

The Honourable Mike Baird MP
Premier of the State of New South Wales

[Day] [Month] [Year]

The Honourable Daniel Andrews MLA
Premier of the State of Victoria

[Day] [Month] [Year]

Signed for and on behalf of the State of Queensland by

Signed for and on behalf of the State of Western Australia by

The Honourable Anastacia Palaszczuk MP
Premier of the State of Queensland

[Day] [Month] [Year]

The Honourable Colin Barnett MLA
Premier of the State of Western Australia

[Day] [Month] [Year]

Signed for and on behalf of the State of South Australia by

Signed for and on behalf of the State of Tasmania by

The Honourable Jay Weatherill MP
Premier of the State of South Australia

[Day] [Month] [Year]

The Honourable Will Hodgman MP
Premier of the State of Tasmania

[Day] [Month] [Year]

Signed for and on behalf of the Australian Capital Territory by

Signed for and on behalf of the Northern Territory by

Andrew Barr MLA
Chief Minister of the Australian Capital Territory

[Day] [Month] [Year]

The Honourable Adam Giles MLA
Chief Minister of the Northern Territory of Australia

[Day] [Month] [Year]

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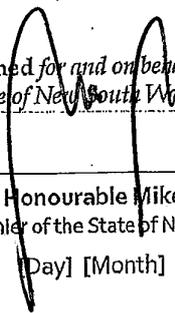
Signed for and on behalf of the Commonwealth of Australia by


The Honourable Tony Abbott MP
Prime Minister of the Commonwealth of Australia

[Day] [Month] [Year]

23/6/18.

Signed for and on behalf of the State of New South Wales by


The Honourable Mike Baird MP
Premier of the State of New South Wales

[Day] [Month] [Year]

Signed for and on behalf of the State of Victoria by

The Honourable Daniel Andrews MLA
Premier of the State of Victoria

[Day] [Month] [Year]

Signed for and on behalf of the State of Queensland by

The Honourable Annastacia Palaszczuk MP
Premier of the State of Queensland

[Day] [Month] [Year]

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Premier of the State of Western Australia

[Day] [Month] [Year]

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Premier of the State of South Australia

[Day] [Month] [Year]

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Premier of the State of Tasmania

[Day] [Month] [Year]

Signed for and on behalf of the Australian Capital Territory by

Andrew Barr MLA
Chief Minister of the Australian Capital Territory

[Day] [Month] [Year]

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The Honourable Adam Giles MLA
Chief Minister of the Northern Territory of Australia

[Day] [Month] [Year]

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[Day] [Month] [Year]

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The Honourable Mike Baird MP

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[Day] [Month] [Year]

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[Day] [Month] [Year]

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Andrew Barr MLA

Chief Minister of the Australian Capital Territory

[Day] [Month] [Year]

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The Honourable Daniel Andrews MLA

Premier of the State of Victoria

[Day] [Month] [Year]

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The Honourable Colin Barnett MLA

Premier of the State of Western Australia

[Day] [Month] [Year]

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Premier of the State of Tasmania

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[Day] [Month] [Year]

The Honourable Daniel Andrews MLA
Premier of the State of Victoria

[Day] [Month] [Year]

Signed for and on behalf of the State of Queensland by


The Honourable Anastacia Palaszczuk MP
Premier of the State of Queensland

[Day] [Month] [Year] 25/6/15

Signed for and on behalf of the State of Western Australia by

The Honourable Colin Barnett MLA
Premier of the State of Western Australia

[Day] [Month] [Year]

Signed for and on behalf of the State of South Australia by

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Premier of the State of South Australia

[Day] [Month] [Year]

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Premier of the State of Tasmania

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The Honourable Anastacia Palaszczuk MP
Premier of the State of Queensland

[Day] [Month] [Year]

The Honourable Colin Barnett MLA
Premier of the State of Western Australia

[Day] [Month] [Year] 24 AUG 2015

Signed for and on behalf of the State of South Australia by

Signed for and on behalf of the State of Tasmania by

The Honourable Jay Weatherill MP
Premier of the State of South Australia

[Day] [Month] [Year]

The Honourable Will Hodgman MP
Premier of the State of Tasmania

[Day] [Month] [Year]

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Andrew Barr MLA
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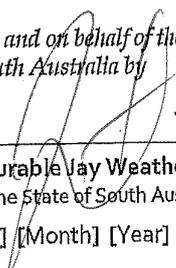
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The Honourable Anastacia Palaszczuk MP
Premier of the State of Queensland

[Day] [Month] [Year]

Signed for and on behalf of the State of South Australia by



The Honourable Jay Weatherill MP
Premier of the State of South Australia

[Day] [Month] [Year]

Signed for and on behalf of the Australian Capital Territory by

Andrew Barr MLA
Chief Minister of the Australian Capital Territory

[Day] [Month] [Year]

Signed for and on behalf of the State of Victoria by

The Honourable Daniel Andrews MLA
Premier of the State of Victoria

[Day] [Month] [Year]

Signed for and on behalf of the State of Western Australia by

The Honourable Colin Barnett MLA
Premier of the State of Western Australia

[Day] [Month] [Year]

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The Honourable Will Hodgman MP
Premier of the State of Tasmania

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Chief Minister of the Northern Territory of Australia

[Day] [Month] [Year]

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23/6/15

[Day] [Month] [Year]

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[Day] [Month] [Year]

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[Day] [Month] [Year]

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Premier of the State of South Australia

[Day] [Month] [Year]

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Andrew Barr MLA
Chief Minister of the Australian Capital Territory

[Day] [Month] [Year]

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Premier of the State of Tasmania

[Day] [Month] [Year]

25/6/2015

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The Honourable Adam Giles MLA
Chief Minister of the Northern Territory of Australia

[Day] [Month] [Year]

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[Day] [Month] [Year]

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Premier of the State of New South Wales
[Day] [Month] [Year]

Signed for and on behalf of the State of Queensland by

The Honourable Anastacia Palaszczuk MP
Premier of the State of Queensland
[Day] [Month] [Year]

Signed for and on behalf of the State of South Australia by

The Honourable Jay Weatherill MP
Premier of the State of South Australia
[Day] [Month] [Year]

Signed for and on behalf of the Australian Capital Territory by

Simon Corbell MLA
Acting Chief Minister of the Australian Capital Territory
[Day] [Month] [Year]
25. 6. 2015

Signed for and on behalf of the State of Victoria by

The Honourable Daniel Andrews MLA
Premier of the State of Victoria
[Day] [Month] [Year]

Signed for and on behalf of the State of Western Australia by

The Honourable Colin Barnett MLA
Premier of the State of Western Australia
[Day] [Month] [Year]

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Premier of the State of Tasmania
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Prime Minister of the Commonwealth of Australia

[Day] [Month] [Year]

23/4/15

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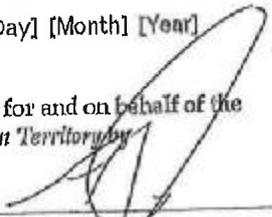
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[Day] [Month] [Year]

27/6/15