

Implementation Plan

2010-11

South Australia Stage 2

for the communities of Amata, Mimili and Yalata

**CLOSING THE GAP: NATIONAL PARTNERSHIP AGREEMENT ON
REMOTE INDIGENOUS PUBLIC INTERNET ACCESS**

PART 1 – FORMALITIES

Preliminaries

1. This Implementation Plan has been developed to facilitate implementation of Closing the Gap: the National Partnership Agreement on Remote Indigenous Public Internet Access (the Agreement).
2. Agreement to the Implementation Plan fulfils the requirement under Part 4 of the Agreement to jointly develop and agree an annual Implementation Plan to achieve the objectives of the Agreement.

Parties

3. The Implementation Plan has been agreed bilaterally between the Commonwealth Minister for Broadband, Communications and the Digital Economy and the South Australian Minister for Science and Information Economy.

Term of the Implementation Plan

4. The Implementation Plan will commence when both Parties agree in writing to the Plan and will expire on 30 June 2011.
5. In accordance with paragraph 26 of the Agreement, amendments to the Plan can be requested at any time to accommodate emerging issues. These amendments will need to be agreed in writing bilaterally with the Commonwealth.
6. The Parties to this Implementation Plan do not intend any of the provisions to be legally enforceable. However, that does not lessen the Parties' commitment to this Implementation Plan.

Project objective

7. Through this Implementation Plan, the Parties seek:
 - (a) enhanced social inclusion and community well-being in remote Indigenous communities by improving links between people, information and technology;

- (b) improved access for Indigenous Australians in remote Indigenous communities to basic information and communication services required for participation in contemporary Australian economic, political and social life;
- (c) reduced barriers to the use of information and communication technology in remote Indigenous communities; and
- (d) better understanding of the benefits of the effective use of the internet and associated hardware and software in remote Indigenous communities.

Role of the Commonwealth

8. The Commonwealth is responsible for reviewing the performance of South Australia against the project benchmarks specified in this Implementation Plan.

Role of the State/Territory

9. The State of South Australia is responsible for all aspects of project implementation, including:
- (a) fully funding the project, after accounting for financial contributions from the Commonwealth and any third party;
 - (b) completing the project in a timely and professional manner in accordance with this Implementation Plan; and
 - (c) meeting all conditions including providing reports in accordance with this Implementation Plan.

PART 2 – IMPLEMENTATION DETAIL

Target communities

10. The following remote Indigenous communities will be targeted to receive public internet access facilities and/or training services under this Agreement:

	Community name	Pop.	Latitude	Longitude	Existing public internet access*	Services [†]
1	Mimili	274	-27.0073S	132.7090E	Limited	1, 4
2	Amata	288	-26.147373S	131.15344E	Limited	1, 4
3	Yalata	200-300	-31.2846S	131.5029E	None	1

* Nil; Limited; NPA 2009-10

- [†]
- 1. New internet access (new location for 2010-11)
 - 2. Expand/upgrade internet access (in a location that received internet access in 2009-10)
 - 3. Maintenance (in a location that received internet access in 2009-10)
 - 4. Training

Mode of service delivery

11. In accordance with Output 1 of the Agreement, new or expanded internet access facilities will be delivered to the following communities at item 10 :

Site No.	Community Name	Description and intended benefits of internet access facilities	Funding
	APY Lands communities (Amata and Mimili)	<p>Services to the two APY Lands communities of Amata and Mimili are aggregated for efficiency and cost reduction. Services to be delivered include supply, installation and configuration of two thin client ('plug and play') terminals in a specified location in each community, linked to an off-site server and maintenance technician. These are ready for installation immediately on approval of this implementation plan and will be assisted by the on-site availability of the SA Gov funded APY Lands mentor and technical support until July 2011.</p> <p>Costs are ex GST and include 12 months technical support</p>	\$27,610
1	Mimili	<p>Two computers will be installed in the Mimili Community Office. The computers will be installed in a secure room in the building. Infrastructure improvements will include furnishings and security measures to complement those being provided by other programs. Cost includes security and telecommunication infrastructure.</p> <p>Internet access will be through existing ADSL 1 fibre and will require a dedicated phone line, initial set up fee and monthly fee to end June 2011. Although data caps will be applied, provision is made for purchase of additional data blocks to ensure that the facility continues to provide internet services to the community. This cost is for installation and one month plan to the end of June 2011.</p> <p>Opening times: Will be dependent on community circumstances and the availability of supervisors. Every effort will be made to match opening times to community need and expectations.</p> <p>Expected date of installation: Installation will be completed as soon as the implementation plan has been accepted and finance approved, preferably in June.</p> <p>Intended benefits:</p> <ol style="list-style-type: none"> 1. This internet access facility will provide supported access to online services and communication in a secure and private environment to help to address cultural issues which have impacted on internet use in other locations. 2. The internet access facility will be linked to community governance in conjunction with the Remote Service Delivery Local Implementation Plan to support the newly elected Community Council to build their digital literacy as part of their leadership role. It will also support other Regional Operations Centre programs such as community communications. <p>This facility will also complement the Py-Ku Centre, providing private and supported access to build digital</p>	<p>\$10,000</p> <p>\$300</p>

Site No.	Community Name	Description and intended benefits of internet access facilities	Funding
		<p>literacy and confidence, and enable business and service transactions away from the high traffic public environment of Py-Ku.</p>	
2	Amata	<p>Two thin client terminals linked to an off-site server and maintenance technician will be installed in the Amata Irmangka Irmangka (Bush Products) Centre. This facility is being renovated as a community enterprise to develop traditional medicinal products for today's market, and also as a centre for the transfer of traditional lore to the younger generation.</p> <p>The computers will be installed in a secure area in the building. Infrastructure improvements will include furnishings and security measures to complement those being provided by other programs. Cost covers provision for security and telecommunications infrastructure.</p> <p>Internet access will be through existing ADSL 2 fibre and will require a dedicated phone line, initial set up fee and monthly fee to end June 2011. Although data caps will be applied, provision is made for purchase of additional data blocks to ensure that the facility continues to provide internet services to the community. This cost is for installation and one month plan to the end of June 2011.</p> <p>Opening times: Will be dependent on community circumstances and the availability of supervisors. Every effort will be made to match opening times to community need and expectations.</p> <p>Expected date of installation: Installation will be completed as soon as the implementation plan has been accepted and finance approved, preferably in June.</p> <p>Intended benefits:</p> <ol style="list-style-type: none"> 1. The Irmangka Centre aims to attract younger community members through various programs. Many young community members have developed competency with computers during their schooling, but do not have on-going access to technology after graduation. The installation of computers in this location will help to maintain these skills. 2. The Centre will also act as a drop-in centre for elders and celebrate their traditional lore. As the Centre will also cater for a younger cohort, this provides opportunities for cross generational transfer of digital literacy, and a medium for recording Aboriginal heritage. 3. Although use of this internet access will be focused on clients of the Irmangka Centre, these groups encompass key demographic sectors (elders and youth) and will help to embed digital participation in the community. 4. This facility will also complement the Py-Ku Centre, providing private and supported access to build digital literacy and confidence. 	<p>\$10,000</p> <p>\$300</p>

Site No.	Community Name	Description and intended benefits of internet access facilities	Funding
3	Yalata	<p>Supply, installation and configuration of two thin client ('plug and play') terminals in a learning centre in Yalata, linked to an off-site server and maintenance technician. Although within relatively easy access to the town of Ceduna, Yalata is a remote community which has experienced many episodes of crisis and the impact of significant disadvantage. Previous work in this community which linked technology with the prevailing interest in football has demonstrated the potential of digital engagement. This community has potential employment opportunities in the mining industry, as well as other tourism ventures. Linking with industry training ventures would increase the value of community internet access and improve learning outcomes. Funding for a coordinator role will be part of future funding applications.</p> <p>Opening times: Will be determined in consultation with the local community and every effort will be made to open the internet facility at times which will meet the needs and expectations of the local community.</p> <p>Expected date of installation: Installation will occur after acceptance of this implementation plan and financial agreement, and a tender process with suppliers in the local area. This is not anticipated to be finalised until July 2011.</p> <p>Intended benefits:</p> <ol style="list-style-type: none"> 1. Access to on-line services and communication in a community which has not had this facility previously. 2. Provide support for the learning centre planned for this community, which is linked to vocational and industry skill development. 3. Embed support for the previously State and Commonwealth funded Wangka Wilurrara web site through training a community coordinator and mentor for the facility who will also be trained to maintain and develop the site as a community resource and digital economy tool. 	\$21,560
		Total funding for internet access	\$69,770

12. In accordance with Output 2 of the Agreement, maintenance services will be delivered to the following communities at item 10: (NB: These communities received public internet access facilities in 2009-10):

	Description of maintenance services	Funding
1	No maintenance services in stage 2	
Total funding for maintenance services		\$0

13. In accordance with Output 3 of the Agreement, training services will be delivered to the following communities listed at item 10:

Site No.	Community Name	Description and intended benefits of training services	Trainees	Funding
1/2	Amata and Mimili	<p>At least two Anangu people will be recruited and trained to coordinate and provide peer training in each of the Public Internet Centres in Amata and Mimili, to provide the equivalent of a total 20 hours per week support at each site. This will be at variable times to cater for after hours and weekend access where possible. Remuneration will be paid by negotiation as a grant to the host organisations with an agreement scheduling the conditions and outcomes of this employment model. As well as being responsive to the learning and cultural needs of these communities, this model is also a sustainability strategy which creates a skill base in the community. Costs are to cover employment for the period to end of 10/11 financial year with the potential for on-going employment.</p> <p>a. Training delivered in South Australia under this Agreement is multi-faceted but is based on a peer-to-peer mentoring and support model for just-in-time instruction and learning based on self identified need. In this way, the Internet Access Centre clients will have an incentive to gain digital literacy skills building on facilitated access to applications and services which are meaningful at that time. Contribution to the employment of local people to be trained as Coordinators and mentors in each facility, as listed above . The training target for this period is ten community members in each location.</p> <p>b. Funding of a Digital literacy project mentor who can travel to the community and assist in community participation, support individual learning, assist with technical issues and conduct informal group classes where a need is identified. Until July 2011, this position is funded by the South Australian Government.</p>	<p>4 (train-the-trainer)</p> <p>20 (trainees)</p> <p>10 (trainees)</p>	\$4000
3	Yalata	Training in this community will be included in the 2011/12 Implementation plan	0	
		Totals for training services	34	\$4000

Performance benchmarks, timelines and reporting

14. The State of South Australia agrees to meet the following performance benchmarks:

Performance indicator	Benchmark
A reduction in the number of remote Indigenous communities that have limited or no public internet access.	New or expanded facilities to be installed in three remote Indigenous communities
An increased number of people in remote Indigenous communities that have received training in information technology and internet use.	At least 4 Internet Centre coordinators appointed and train-the-trainer program conducted. One training package developed and delivered in multiple formats for dissemination in all APY Lands communities. Peer-to-peer training delivered to a minimum of 30 people
An increase in transactions and communication between remote Indigenous communities and government agencies, businesses, communities and families.	All communities receiving new or expanded public internet access have internet facilities in use.

15. The Agreement at paragraph 27 requires that the States and the Northern Territory will report on a six monthly basis to the Commonwealth.
16. An annual written report will be submitted to the Commonwealth by 30 June 2011. This will include:
- a summary statement of expenditure of funding received under the Agreement for each community listed at item 10;
 - a statement of achievements against the outputs specified in the Agreement;
 - a statement of achievements against the outcomes specified in the Agreement;
 - a statement of achievements against each performance indicator and benchmark specified at item 10 above; and
 - a summary table of achievements against each community's proposed services and benefits specified at items 11, 12 and 13.
17. In fulfilment of the six monthly reporting requirement, the State of South Australia will provide a written progress statement on any outstanding deliverables outlined in this Implementation Plan, the earlier of six months after commencement or prior to agreement being reached on a 2011-12 Implementation Plan that will contain:
- a progress report on delivering the services described at items 11, 12 and 13 for each community listed;
 - an assessment of emerging issues and risks; and
 - an update on other matters relevant to the Implementation Plan and/or the Agreement as requested by the Commonwealth.

Promotion, acknowledgment and publicity

18. The Parties will reach prior agreement on the nature and content of any events, announcements, promotional material or publicity relating to activity under this Implementation Plan, and how the roles and contributions of the Parties will be acknowledged and recognised appropriately.

PART 3 – FINANCIAL ARRANGEMENTS

Funding

19. The total amount of funding available from the Commonwealth for the State of South Australia in 2010-11 for Stage 2 will be \$73,770.

Payment schedule

20. The Commonwealth will make payments to the State of South Australia according to the following schedule, having regard to achievement of previous performance benchmarks and reporting requirements:

Date*	Amount	Comments
7 June 2011	\$73,770	In determining subsequent Implementation Plans and payments, the Commonwealth will have regard to achievement of previous benchmarks and reporting requirements.

Payment Summary

21. The following table illustrates the allocations to each of the outputs in the Agreement.

Output	\$ Amount
Output 1:	\$69,770
Output 2:	\$0
Output 3:	\$4000
Total:	\$73,770

22. Total annual funding will be paid in advance following agreement to the 2011-12 Stage 2 Implementation Plan.