

## Statement of Assurance reporting template – National Housing and Homelessness Agreement (NHHA) 2021-22

### Purpose of this reporting template

This 2021-22 Statement of Assurance (SoA) reporting template contributes to achieving stated outcomes under the National Housing and Homelessness Agreement (NHHA), including the following clauses:

- 15(f) Improved transparency and accountability in respect of housing and homelessness strategies, spending and outcomes;
- 23(b) Commonwealth monitoring and assessing performance under this Agreement to ensure that the outputs are delivered within agreed timeframes;
- 25(c) States providing evidence of the delivery of outputs as set out in Part 4 – Performance Monitoring and Reporting.

### Counting rules:

Counting methodologies where applicable should be consistent with input you would provide for the *Report on Government Services (RoGS)* for housing expenditure and homelessness expenditure. This includes:

- Grants and subsidies are excluded from public housing and state owned and managed Indigenous housing (SOMIH) expenditure data but are included in data for capital expenditure on social housing.
- Expenditure under the National Partnership Agreement for Remote Indigenous Housing or any subsequent remote housing agreement are included or excluded for each state as would be consistent with that state’s reporting for table 18A.1 of the *RoGS*.
- Expenditure for individual housing programs and initiatives are included or excluded for each state as would be consistent with that state’s reporting for table 18A.1 of the *RoGS*.

# *All social housing* expenditure includes expenditure on public housing, SOMIH, community housing, Indigenous community housing, transitional housing and grants to community housing. Expenditure for Specialist Homelessness Services (SHS) agencies, other homelessness services and home purchase assistance is excluded from this line.

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2021-22
<b>2021-22 funding and expenditure</b>	<b>State-own forecast expenditure (excluding NHHA) for 2021-22</b>	<b>State-own actual expenditure (excluding NHHA) in 2021-22</b>	<b>NHHA funds spent in 2021-22</b>	
<b>Clause 37(a) – Actual Commonwealth and state-own funding and expenditure in respect of the social housing and homelessness sectors for financial year 2021-22</b>				
<b>Housing total</b>	\$374 million	\$389.5 million <sup>1</sup>		
Public housing (total including maintenance)	\$154 million	<i>As per RoGS table 18A.1</i>	The ACT received \$27.6 million of NHHA funding in 2021-22. The expenditure reported in RoGS is inclusive of both State-own and NHHA funds	The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes do not track expenditure against large appropriations in this way. NHHA funding is pooled with other ACT Government funding.
Public housing maintenance	\$53 million	\$74.3 million	The ACT received \$27.6 million of NHHA funding in 2021-22. The expenditure reported in RoGS is inclusive of both State-own and NHHA funds	Total repairs and maintenance incurred by the ACT Government in 2021-22 include public, social, indigenous, disability housing tenancies. Housing ACT does not categorise the maintenance spend in this manner.

1. Housing Total of \$389.5 million included rental rebate of \$145.7 million, \$50.1 million in depreciation and other exclusions not captured by ROGS.

State owned and managed Indigenous housing (SOMIH) (total including maintenance)	N/A	<i>As per RoGS table 18A.1</i>	N/a	The ACT does not have SOMIH
SOMIH Maintenance	N/A	<i>N/a</i>	N/a	
All social housing#	\$164 million	<i>As per RoGS table 18A.1</i>	The ACT received \$27.6 million of NHHA funding in 2021-22. The expenditure reported in RoGS is inclusive of both State-own and NHHA funds	The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes do not track expenditure against large appropriations in this way. NHHA funding is pooled with other ACT Government funding.
Capital expenditure	\$100 million	<i>As per RoGS table 18A.1</i>	The ACT received \$27.6 million of NHHA funding in 2021-22. The expenditure reported in RoGS is inclusive of both State-own and NHHA funds	The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes do not track expenditure against large appropriations in this way. NHHA funding is pooled with other ACT Government funding.
<b>Homelessness total</b>	\$31 million	<i>As per RoGS table 19A.1</i>	The ACT received \$27.6 million of NHHA funding in 2021-22. The expenditure reported in RoGS is inclusive of both State-own and NHHA funds	<p>The ACT Government reports on homelessness services and funding in annual reports and budget papers.</p> <p>The Homelessness funding component is no longer discrete under NHHA. The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes do not track expenditure against large appropriations in this way.</p>

Requirement	Evidence			Key changes/ reasons for variation between allocated and actual expenditure in 2021-22
<b>2021-22 funding and expenditure</b>	<b>State-own forecast expenditure (excluding NHHA) for 2021-22</b>	<b>State-own actual expenditure (excluding NHHA) in 2021-22</b>	<b>NHHA funds spent in 2021-22</b>	
<b>Clause 37(a)(i) - Actual Commonwealth and state-own homelessness expenditure by each of the national priority homelessness cohorts for financial year 2021-22</b>				
a. Women and children affected by family and domestic violence	Not available	\$6.50 million	The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes	ACT Government service funding agreements with community services organisations do not breakdown cohort specific funding. Funding to homelessness providers who deliver cohort specific services for the ACT Government have been included in these

			do not track expenditure against large appropriations in this way. NHHA funding is pooled with other ACT Government funding (as outlined above).	amounts. Other funded services also provide support to a mix of these cohorts, however these amounts are not able to be differentiated and have not been included.
b. Children and young people	Not available	\$6.57 million	See above	
c. Indigenous Australians	Not available	\$1.38 million	See above	
d. People experiencing repeat homelessness	Not available	\$8.00 million	See above	
e. People exiting institutions and care into homelessness	Not available	\$1.20 million	See above	
f. Older people	Not available	\$0.75 million	See above	

Requirement	Evidence		Comments
Estimated 2022-23 funding and expenditure	State-own funding allocation (excluding NHHA) for 2022-23	Estimated NHHA funds to be allocated in 2022-23	
<b>Clause 37(b) – Estimated Commonwealth and state-own funding and expenditure for 2022-23</b>			
<b>Housing total</b>	\$325 million	The ACT Government is unable to provide a specific breakdown of NHHA funding as our financial systems and administrative processes do not track expenditure against large appropriations in this way. NHHA funding is pooled with other ACT Government funding (as outlined above).	
Public housing (total including maintenance)	\$169 million		
Public housing maintenance	\$44 million		
State owned and managed Indigenous housing (SOMIH) (total including maintenance)	N/a		
SOMIH maintenance	N/a		
All social housing#	\$180 million		
Capital expenditure	\$142 million		
<b>Homelessness total</b>	\$33 million		

Requirement	Outcome in 2021-22	Evidence	Comments
<b>Clause 17 – Conditions which must be achieved in order to be eligible for funding under the NHHA</b>			
(a) State/Territory has a publicly available housing strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="http://www.act.gov.au/_data/assets/pdf_file/0004/1265638/ACT-Housing-Strategy-2018.pdf">www.act.gov.au/_data/assets/pdf_file/0004/1265638/ACT-Housing-Strategy-2018.pdf</a>	A strategic approach to addressing homelessness is contained within ACT Housing Strategy. The specific goals that

			address homelessness are Goal 2 – reducing Homelessness and Goal 3 – Strengthening Social Housing. Goal 4 of Housing strategy also targets cohorts that are vulnerable to homelessness though the objective: Target Programs to increase supply of affordable supply of affordable housing for vulnerable and disadvantaged households.
i) The housing strategy indicates level of supply needed to respond to projected demand	3000 homes per annum	Page 7	This was the estimated level of housing in 2018-19, when the Housing Strategy was developed. The ACT would expect this figure to vary over time in response to fluctuations in the housing environment.
ii) The housing strategy includes planned or expected levels of social housing	The current forward program will build around 700 new dwellings on existing Housing ACT land and around 420 new dwellings on acquired land in both new and established suburbs across Canberra. It will also include the acquisition – through market purchase and/or EOI – of around 140 dwellings; totalling 1,260 dwellings	<a href="https://www.act.gov.au/data/asets/pdf_file/0004/1360534/ACT-Housing-Strategy-Growing-and-Renewing-Public-Housing-2019-2024.pdf">https://www.act.gov.au/ data/asets/pdf_file/0004/1360534/ACT-Housing-Strategy-Growing-and-Renewing-Public-Housing-2019-2024.pdf</a>	Planned levels of new properties noted throughout the document
iii) The housing strategy contributes to the housing priority policy areas	<p>The ACT Housing Strategy contains five broad goals that operationalise the articulated vision of the Strategy</p> <p>Each goal has multiple objectives under which multiple actions are taken which contribute to the priority policy areas.</p> <p>The goals and objectives cited below are examples of how the requirement of the SoA has been met. They may not represent the entirety of work undertaken in the area.</p> <p><b>Affordable housing,</b> Under Goal 4 of the ACT Housing Strategy the ACT Government will</p>	Goal 4 Objective E1. (P.35)	<p>The key tools for implementing, monitoring and reporting on progress against the objectives of the ACT Housing Strategy are the Implementation Plan, annual Report Cards and the Homes and Housing website. The Implementation Plan sets out how the strategy will be delivered and sets out which government directorates are responsible for each action.</p> <p>The ACT Government reports back to the community annually on the strategy and the progress and status of the actions in the Implementation Plan.</p> <p>The Homes and Housing website provides a central online location for information about the services, programs and policies designed</p>

	<p>Investigate priority categories to assist 'at-risk' groups gain access to community housing, the Affordable Home Purchase database and Affordable Rental Real Estate Management model</p> <p><b>Social housing,</b> Under Goal 1 of the ACT Housing Strategy the ACT Government committed to dedicate at least 15% of the annual Indicative Land Release Program to affordable, community and public housing (with implementation from 2019-20 onwards).</p> <p><b>Encouraging growth and supporting the viability of the community housing sector,</b> Under Goal 4 of the ACT Housing Strategy the ACT Government will explore mechanisms to reduce the cost of land available to the community housing sector, including restrictions on Crown leases, land rent or sale at a fixed percentage of market rate.</p> <p><b>Tenancy reform,</b> Under goal 4 of the ACT Housing Strategy the ACT Government committed to develop and implement outstanding recommendations from the Review of the <i>Residential Tenancies Act 1997</i> with a focus on fairness and security of tenure for vulnerable tenants.</p> <p><b>Home ownership,</b></p>	<p>Goal 1 Objective B 1. (P.15)</p> <p>Goal 4 Objective A 3. (P.37)</p> <p>Goal 4 Objective C 1. (P.39)</p>	<p>to support the government's commitment to affordable housing in the ACT More details can be found at: <a href="https://www.act.gov.au/homes-housing/act-housing-strategy/implementation-and-reporting">https://www.act.gov.au/homes-housing/act-housing-strategy/implementation-and-reporting</a></p>
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	<p>Under Goal 5 of the ACT Housing Strategy the ACT Government committed to set annual targets to increase affordable home purchase opportunities as part of the commitment to dedicate at least 15% of government land release to housing targets.</p> <p><b>Planning and zoning reform initiatives,</b> Under Goal 1 of the ACT Housing Strategy the ACT Government committed to test design-led planning controls within urban design guidelines as part of a draft Territory Plan variation for the City and Gateway urban renewal area.</p>	<p>Goal 5 Objective A 1 (P.41)</p> <p>Goal 1 Objective F 1. (P.20)</p>	
(b) State/Territory has a publicly available homelessness strategy (or has been without a strategy for less than 18 months since July 2018)	Yes	<a href="http://www.act.gov.au/_data/assets/pdf_file/0004/1265638/ACT-Housing-Strategy-2018.pdf">www.act.gov.au/_data/assets/pdf_file/0004/1265638/ACT-Housing-Strategy-2018.pdf</a>	A strategic approach to addressing homelessness is contained within ACT Housing Strategy. The specific goals that address homelessness are Goal 2 – reducing Homelessness and Goal 3 – Strengthening Social Housing. Goal 4 of Housing strategy also targets cohorts that are vulnerable to homelessness though the objective: Target Programs to increase supply of affordable supply of affordable housing for vulnerable and disadvantaged households.
i) The homelessness strategy addresses the priority homelessness cohorts	Goal 2 of the ACT Housing Strategy outlines a range of objectives for the purpose of reducing homelessness.	Construction for Common Ground Dickson commenced in October 2020 with building works completed in August 2022. The development includes 40 residential units with a mix of one, two and three bedroom properties, as well as communal areas, community spaces, onsite support services and the provision for a social enterprise business. The design and dwelling mix	
ii) The homelessness strategy sets out reforms and initiatives that contribute to reducing the incidence of homelessness	<p>The following Actions under Goal 2 all address priority cohorts:</p> <ul style="list-style-type: none"> <li>• Prioritise young people, including young mothers, and women and children escaping domestic and family violence to provide assistance early to</li> </ul>		

	<p>minimise the intergenerational impacts of experiencing homelessness.</p> <ul style="list-style-type: none"> <li>• Continue to partner with the Coordinator General for Family Safety to strengthen the government's response to women and children experiencing family and domestic violence</li> <li>• Support culturally appropriate public and community housing accommodation options and support programs for Aboriginal and Torres Strait Islander people.</li> <li>• Work with the sector to design and implement specific programs targeted at new and emerging groups at risk of homelessness.</li> <li>• Work with the sector to investigate and implement a model of support that draws upon the principles of housing first, particularly for those experiencing long term homelessness.</li> </ul>	<p>respond to the needs of the tenant cohort, which is intended to include older women, single parents and families with children.</p> <p>As part of a new commissioning approach, the ACT government extended the contracts of current homelessness services providers to 30 June 2023 so the Government, homelessness sector, people with a lived experiencing of homelessness and other key stakeholders could work together as part of a strategic partnership process to plan for future homelessness service delivery and contract arrangements. As a first engagement activity, a joint Ministerial roundtable was held on 6 July 2021 with homelessness sector organisations. Following, the roundtable, the Government has continued to engage with the sector through a series of engagement activities, Further information on homelessness commissioning activities can be found at: Homelessness Services – Commissioning (<a href="http://act.gov.au">act.gov.au</a>)</p> <p>In April 2020, as part of the initial response to COVID-19, the ACT Government provided funding for a several new initiatives, including Ainslie Lodge, MacKillop House, and the Client Support and Accommodation Funds, to provide support for people facing homelessness due to the</p>	
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<p>iii) The homelessness strategy incorporates the homelessness priority policy reform areas</p>	<p>The ACT Housing Strategy contains 5 broad goals that operationalise the articulated vision of the Strategy</p> <p>Each goal has multiple objectives under which multiple actions are taken that may contribute to the priority policy areas.</p> <p>The Goals and objectives cited below are examples of how the requirement of the SoA has been. They may not represent the entirety of work undertaken in the area.</p> <p><b>Women and children affected by family and domestic violence</b> Under Goal 2 of the ACT Housing Strategy the ACT Government committed to prioritise young people, including young mothers, and women and children escaping domestic and family violence to minimise the intergenerational impacts of homelessness.</p>		<p>The key tools for implementing, monitoring and reporting on progress against the objectives of the are the Implementation Plan, annual Report Cards and the Homes and Housing website.</p> <p>The Implementation Plan sets out how the strategy will be delivered and sets out which government directorates are responsible for each action.</p> <p>The ACT Government reports back to the community annually on the strategy and the progress and status of the actions in the Implementation Plan.</p> <p>The Homes and Housing website provides a central online location for information about the services, programs and policies designed to support the government's commitment to affordable housing in the ACT</p> <p>More details can be found at: <a href="https://www.act.gov.au/homes-housing/act-housing-strategy/implementation-and-reporting">https://www.act.gov.au/homes-housing/act-housing-strategy/implementation-and-reporting</a></p>



	<p><b>Children and young people</b> Under Goal 2 of the ACT Housing Strategy the ACT Government committed to continue to partner with the Coordinator General for Family Safety to strengthen the government's response to women and children experiencing family and domestic violence</p> <p><b>Indigenous Australians</b> Under Goal 2 of the ACT Housing Strategy the ACT Government committed to Support culturally appropriate public and community housing accommodation options and support programs for Aboriginal and Torres Strait Islander People.</p> <p><b>People experiencing repeat homelessness</b> Under Goal 2 of the ACT Housing Strategy the ACT Government committed to Investigate and implement a model of support that draws upon the principles of housing first, particularly for those experiencing long-term homelessness.</p> <p><b>People exiting from care or institutions into homelessness</b> Under Goal 2 of the ACT Housing Strategy the ACT Government committed to Work across government to establish tools to support information sharing and collaboration in response to homelessness, particularly for people exiting care or custody.</p>		
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	<p><b>Older people</b>  Under Goal 3 of the ACT Housing Strategy the ACT Government committed to Work closely with the Aboriginal and Torres Strait Islander community to co-design new long-term accommodation for older Aboriginal and Torres Strait Islander people</p>		
(d) State/Territory has contributed to the implementation of the data improvement plan	Yes	The ACT has attended all meetings of the NHHA Working Group and provided input into the development of papers as requested.	
(e) Match Commonwealth homelessness funding	Yes		The funding NHHA provides from the Commonwealth to each State and Territory is a small proportion of state/territory homelessness services expenditure. Commonwealth funding is indexed annually, however, the expenditure of the States and Territories have increased significantly more than the indexed amount. Over time the scope of what State and Territories are expected to do has increased, however, funding has not increased in order to meet these new expectations.

Requirement	Outcome in 2021-22		Evidence	Comments
<b>Reporting requirements – Social and Community Services (SACS) Equal Remuneration Order (ERO) equivalent funding</b>				
Expenditure of SACS ERO funding as a proportion of the maintenance funding pool and total dwellings maintained	More than \$77 million worth of repairs and maintenance were completed on public housing properties in 2021-22		Pg 107, Community Services Directorate Annual Report <a href="https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf">https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf</a>	The 2021 NHHA Addendum provided an additional \$1.9m, which formed 2.5% of the 2021-22 maintenance funding.
Number of new social houses constructed and refurbished	93		Table 28 Property Turnover Pg 110 Community Services Directorate Annual Report <a href="https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf">https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf</a>	
Number of social housing requiring maintenance	<i>Tenantable</i>	<i>Untenantable</i>	<a href="https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf">https://www.communityservices.nsw.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf</a>	The ACT doesn't breakdown maintenance work orders between tenantable and untenantable properties.  During the financial year, approximately 51,000 maintenance work orders were completed. This included: <ul style="list-style-type: none"> <li>• 182 kitchen upgrades</li> <li>• 238 wet area upgrades</li> <li>• 1284 internal or external painting jobs</li> <li>• 23 Multi-unit properties painted</li> <li>• 201 domestic violence security upgrades</li> <li>• 383 disabled modifications, ranging from lever taps to ramps and major bathroom modifications</li> <li>• 423 roofing upgrades.</li> </ul>
Number of tenantable dwellings unoccupied for greater than 2 months continuously	375			The AIHW definition of a 'tenantable' dwelling as one that is "in a suitable state of repair or condition for a tenant" was used. <a href="https://meteor.aihw.gov.au/content/662926">https://meteor.aihw.gov.au/content/662926</a>
Number of untenantable dwellings unoccupied for greater than 2 months continuously	160			The AIHW definition of a 'tenantable' dwelling as one that is "in a suitable state of repair or condition for a tenant" was used.

				<a href="https://meteor.aihw.gov.au/content/662926">https://meteor.aihw.gov.au/content/662926</a>
Number of public houses transferred to community housing providers	<i>Transferred to managed lease</i>	<i>Transferred ownership</i>		
	95	Zero		
Number of households in receipt of state rental subsidies in private market	Zero (0)		N/a	N/A
Planned new social houses to be constructed in 2022-23			Community Services Directorate Annual Report <a href="https://www.communityservices.act.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf">https://www.communityservices.act.gov.au/__data/assets/pdf_file/0004/2089804/CSD-Annual-Report-2021-22.pdf</a>	<p>Growing and Renewing Public Housing Program is underway. Under the Program, 1,000 existing public housing properties will be renewed and 260 new dwellings constructed. All new properties are designed and constructed to AS4299's Class C adaptable standard or Liveable Housing Australia's Gold level.</p> <p>The Growing and Renewing Public Housing program guides a net investment of \$171 million over six years to continue the renewal of public housing, support housing stock growth and better meet the needs of current and future housing tenants. This plan implements the ACT Housing Strategy and its goal to strengthen social housing assistance by delivering safe and affordable housing to support low income and disadvantaged Canberrans.</p>